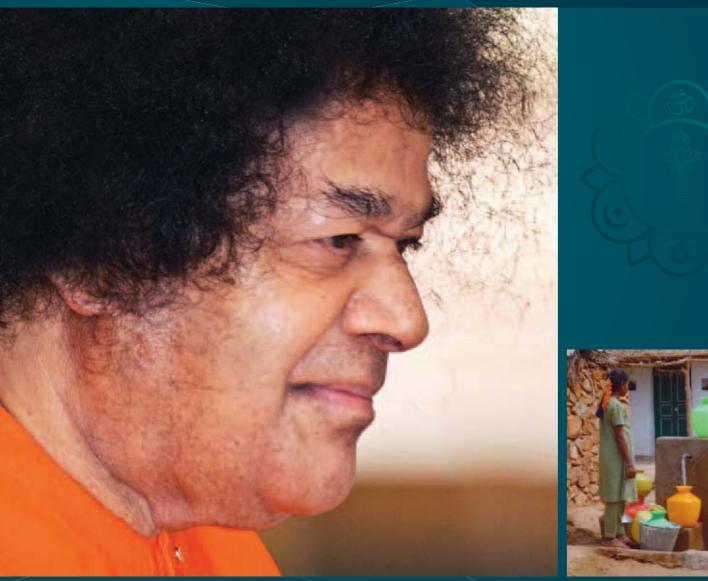


SRI SATHYA SAI CENTRAL TRUST



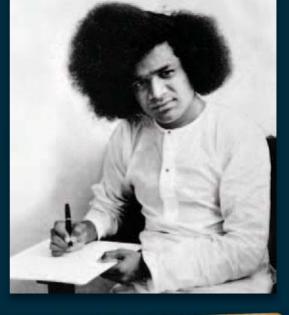




ANNUAL REPORT 2011-12

On 25 May 1947, when Baba was 20 years old, in response to a letter from His brother who was concerned about Him, Baba wrote the following letter.

Edited excerpts:



I have a task: To foster all mankind and ensure for all of them lives full of bliss. I have a vow: To lead all who stray away from the straight path again into goodness and save them. I am attached to a work that I love: To remove the sufferings of the poor and grant them what they lack. I have a reason to be proud, for I rescue all who worship and adore me. I have my definition of the 'devotion' I expect: Those devoted to me have to treat joy and grief, gain and loss, with equal fortitude. This means that I will never give up those who attach themselves to me.

I will not give up my mission, nor my determination. I know I will carry them out. I treat the honor and dishonor, the fame and blame that may be the consequence, with equanimity. Internally, I am unconcerned. I act but in the outer world; I talk and move about for the sake of the outer world and for announcing my coming to the people; else, I have no concern even with these.

I do not belong to any place; I am not attached to any name. I have no "mine" or "thine". I answer whatever the name you use. I go wherever I am taken. This is my very first vow. I have not disclosed this to anyone so far. For me, the world is something afar, apart. I act and move only for the sake of mankind.

No one can comprehend my glory, whoever he is, whatever his method of enquiry, however long his attempt.

You can yourself see the full glory in the coming years. Devotees must have patience and forbearance.

I am not concerned, nor am I anxious, that these facts should be known. I have no need to write these words; I wrote them because I felt you would be pained if I do not reply.

Thus, your Baba

This report is dedicated at the lotus feet of Bhagawan Sri Sathya Sai Baba



ABOUT SRI SATHYA SAI BABA

Sri Sathya Sai Baba, a loving god to his devotees, a universal teacher and humanitarian to others, has inspired millions of people across the world through his teachings of truth, love, peace, right conduct and nonviolence. His gospel of unconditional love expressed through selfless service, continues to inspire thousands of voluntary initiatives by the members of the Sai Organisation and others worldwide. His teachings of universal love and acceptance have found their way into millions of hearts in India and abroad, transcending all boundaries of race and religion.

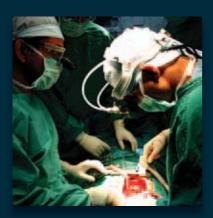
The teachings of Sri Sathya Sai Baba stress the equality of all religions, embracing all faiths as valid ways to truth, peace, love and God. They emphasize service to fellow human beings, and they have inspired millions to involve themselves in philanthropic activities.

Contents



SRI SATHYA SAI CENTRAL TRUST

Report of the Trustees	4
About the Trust	6
Financial Statement	10
Festivities at Prasanthi Nilayam	16



MEDICARE

3
3
3
4
4



EDUCARE

SSSIHL	50
SSSHS School	57
SSS Vidya Vahini	60
Sai Schools	62
Annual Sports and Cultural Meet	63
Gramaseva	68



SOCIOCARE

SSS Seva Organisation, India	72
SSS Service Organisation,	89
International	
SSSNAP	110
EaswarammaTrust	112
Media Foundation	114
Human Resource	118



2012

Report of the Trustees for the period April 1, 2011 - March 31, 2012.

The first year of operations after the sudden physical departure of our FounderTrustee, Bhagavan Sri Sathya Sai Baba, witnessed a reassuring sense of commitment and devotion by his grieving devotees who ensured the vibrant continuity of His Mission. Our schools and colleges continued to impart values based education and our hospitals continued their healing, free of cost as before. Devotees from all over the world continued to throng Prashanti Nilayam where the Trust conducted all its customary events and as usual celebrated festivals of different faiths. Elsewhere in this report details of all such activities are provided. In line with the commitment of openness and transparency made in our last report, we place before the public this report for the activities of the Trust and other Sai Institutions for the period April 1, 2011 to March 31, 2012.

This report places on record and highlights some of the activities of the Trust during this period. The transition from the era of continuous personal guidance from the Founder Trustee, to one of establishing systems and procedures, and conforming to that framework, called for a change in the mental makeup and the ability to respond quickly to issues for all concerned. The Board of Trustees recognised that this was essential in order to reflect greater transparency. In keeping with these requirements, the Trustees report the following significant decisions and actions that were taken in the above period.

- The Board of Trustees held 10 meetings during the year under review and deliberated on issues and matters connected with the administration of theTrust. The Trustees also constituted a Board of Management initially consisting of three members of the Trust and later expanded to five. This Board met 15 times during the year under review to deliberate, decide and oversee the activities of the Trust.
- Several steps have been taken to ensure good governance in the administration and management of the affairs of the Trust.
- Internal audit systems using professional services have been instituted in addition to the statutory audit procedures. The scope of these are being further extended.
- All statutory reports to the Governments of India and Andhra Pradesh have been submitted in time.
- Attention is also being paid to Human Resources Management including setting up of an appraisal system.
- A peer review was also made on the need for capital equipment in our Hospitals
- Steps are being taken for conservation and recycling of water usage.
- In continuation of the first phase of the Anantapur Water Supply Project, the Trust is in contact with the Government of Andhra Pradesh to take up a water supply project for additional 118 habitations in the three mandals of Puttaparthi, Kothacheruvu and Bukkapatnam that had not been covered under the Anantapur Water Supply Project of 1995. This project, with an outlay of nearly Rs.75 crores will bring water from the Chitravati Balancing Reservoir at Peddakotla. About 2,50,000 people are expected to benefit from this project.
- The Trust has decided to provide financial assistance to the 99 Sai Schools, spread over 18 states in the country run by different Sai organisations. These schools provide value-based education

to the children based on the values of Truth, Righteousness, Peace, Love and Non-violence,. Under this scheme, the schools will be provided a grant upto Rs.25 lakhs for the improvement of infrastructure.

- The Trust has also started funding the training of the teachers of these schools. About 1,500 teachers will be trained over the next two years. These training programmes are being conducted by the Institute of Sathya Sai Education, Mumbai by organising courses of various durations at Mumbai, Kodaikanal, Shimla and Bhubaneswar. The Training helps in orienting teachers and academicians in the philosophy of value-based education.
- The following building activities are under progress or completed Extension of Teaching Block at the Prashanti Nilayam campus, Staff quarters at Anantapur campus (both of the Sathya Sai Institute of Higher Learning). improved facilities at the South Indian Canteen.
- All the hospitals at Prasanthi Nilayam and Whitefield have been supported with necessary resources to continue to maintain the same degree of excellence as before.
- The Institute of Higher Learning commenced its academic year exactly on the scheduled date with satisfactory intake of new students as before.
- Following receipt of official permission our fourth campus at Muddenahalli is now operational.
- All festivals and functions were observed and celebrated on schedule as before. Dassera was celebrated with the Veda Purusha Saptaha Yagnam.
- The first anniversary of the Mahasamadhi of the FounderTrustee was observed with due solemnity
 as an Aradhana Festival on April 24, 2012. His Excellency, Sri E.S.L.Narasimhan, Honourable
 Governor of Andhra Pradesh, graced the occasion. A Symposium was held on the occasion
 entitled "Experiencing the Divine-from the Form to the Formless". Speakers were Dr. Samuel
 Sandweiss, noted psychiatrist from the USA, Swami Shuddhanandaji of the Yogoda Satsang
 Society, and Sri Jayaraman of the Ramanashram.
- Grama Seva (village service) was conducted in 153 villages around Puttaparthi for ten days with free distribution of clothes and food with the active participation of the students and staff of the Sri Sathya Sai Institute of Higher learning and the associated educational establishments.

We gratefully acknowledge the continuous support and assistance we have been receiving from the Governments of Andhra Pradesh and Karnataka. We continue to draw inspiration from Baba's vision for the Trust and the constant love and support from fellow devotees. We wish to place on record our appreciation of the committed service rendered by all the employees of the Trust, our associated organisations and the large number of our well wishers. The Seva Dal volunteers from all the states of India continued their dedicated service.

We, the Trustees of the Sri Sathya Sai Central Trust, rededicate ourselves to the mission of our Founder Trustee, Bhagavan Sri Sathya Sai Baba.

Always in His Service The Board of Trustees



annual report 2 0 1 2

Sri Sathya Sai Central Trust

The Sri Sathya Sai Central Trust was founded in 1972 by Sri Sathya Sai Baba as a public charitable trust with the objectives of extending relief to the poor, including education and healthcare as well as any other objects of general public utility as defined in section 2(15) of the Indian IncomeTax Act of 1991, without any discrimination of caste, creed or religion.

Based on the five core human values of truth. right conduct, peace, love and non-violence, the Trust operates two Super Specialty Hospitals; two General Hospitals; a four campus Deemed University described by the National Assessment and Accreditation Council (NAAC) as a crest jewel of the Indian university education system; and an extensive school system from Classes I to XII. The Trust also provides clean drinking water to over a million villagers in five Districts of Andhra Pradesh, and to ten million residents of the city of Chennai, Tamil Nadu. The Trust is led by a Board of nine members, who take inspiration from the life of Bhagawan Baba, who led a life of unconditional love and selfless service.

All services provided by the Trust, including education and medical care are totally free of cost and are open to all.

The Trust does not solicit funds nor has it so far accepted funds from Governments. All contributions to the Trust are voluntary contributions from individuals who see Baba's projects executed efficiently and offering immense relief to a huge and measuring number of people. Some of the major projects executed are detailed below:

- Established in 1981, the Sri Sathya Sai Institute of Higher Learning, at present has four campuses at Anantapur, Prashanti Nilayam, Muddenahalli and Whitefield near Bangalore. This University extends higher education to men and women totally free of cost.
- Established a General Hospital in 1956, two Super Specialty Hospitals in 1991 and 2001, and a mobile hospital in 2006 to extend advanced medical treatment to patients, totally free of cost. Hundreds of thousands of people from all over the country, predominantly from the lower strata of society have benefitted from these hospitals.
- Established rural Drinking Water Supply Projects in the districts of Anantapur, Medak, Mahboobnagar as well as tribal areas of East and West Godavari, to cover about 1,500 villages. These projects were completely executed by the Trust at their cost and then handed over to the Government of Andhra Pradesh, modernised the Telugu Ganga Canal to ensure supply of Krishna water as contracted by the Government of Andhra Pradesh to the Government of Tamil
- Extended large-scale relief during the earthquake in Gujarat, the Tsunami in Tamil Nadu, and the floods in Orissa. Over 700 houses were constructed in Orissa for those who were affected by the floods. These were given to them free of cost. The trust is now taking up the construction of another 300 houses.

Management

The Trust is managed by a Board consisting of the following members.

No.	Name	Background
1	Justice P. N. Bhagawati	Former Chief Justice of India, Former Chairman of International Human Rights Commission
2	Sri Indulal H. Shah	Leading Chartered Accountant
3	Sri S. V. Giri, I.A.S (Rtd)	Former Vice Chancellor of the Sri Sathya Sai Institute of Higher Learning, Former Central Vigilance Commissioner, Govt. Of India, Former Secretary to Government of India, Department of Education.
4	Sri V. Srinivasan	Leading industrialist and Former National President, Confederation of Indian Industry (CII)
5	Sri K. Chakravarthi, I.A.S (Rtd)	Former Collector & District Magistrate of Anantapur District, Former Finance Secretary (Projects), Former Commissioner CommercialTaxes, Govt. of A.P, Former Registrar of Sri Sathya Sai Institute of Higher Learning.
6	Sri T.K.K. Bhagavat	Former Chairman of Indian Overseas Bank, Consultant International Monetary Fund
7	Sri J. V. Shetty	Former Chairman and M.D,Canara Bank
8	Sri S. S. Naganand	Charted Accountant and Senior Advocate of the High Court of Karnataka and the Supreme Court of India, President, Karnataka Section of International Commission of Jurists.
9	Sri R. J. Ratnakar	Active Social Worker with an MBA from SSSIHL

Shri GSRCV Prasada Rao, I.A.S (Rtd), formerly Secretary, Government of Andhra Pradesh and member AP AdministrativeTribunal is the Secretary of theTrust.

"Service broadens your vision. Widens your awareness. Deepens your compassion." ~ Baba ~



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Other Independent Trusts

Besides the above, the following four independent Trusts/Societies, function in Prasanthi Nilayam, and carry on charitable / religious activities.

A. Sri Sathya Sai Sadhana Trust:

This religious Trust, registered in Bangalore on 3rd October 2008, carries on certain activities of public utility for serving devotees / visitors in Prasanthi Nilayam and Brindavan, Bangalore through the following divisions:

- Bhaktha Sahayak Division: provides food to the pilgrims through three canteens; maintains a Goshala; runs Prasanthi General Stores, where all basic necessities are available at modest prices; runs telephone booths; etc.
- Mahila Division: provides training to ladies from rural areas for cooking, tailoring; provides fluoride-free filtered and processed clean drinking water.
- iii. Media Division: creates, edits/processes audio, visual and multimedia titles, documentaries covering all major religious celebrations as well as charitable activities taking place in Prasanthi Nilayam and brings out CDs, DVDs.
- iv. Publications Division: prints, publishes and distributes books – spiritual, religious and other titles on Education in Human Values; prints and publishes monthly spiritual journal 'Sanathana Sarathi' in English and Telugu languages; run a library and reading room.
- v. Brindavan Bhaktha Sahayak Division: runs a canteen, a telephone booth, daily needs unit and a Goshala at Brindavan, Bangalore.

B. Sri Sathya Sai Media Foundation:

The foundation, which started functioning in 2007-08, promotes, preserves, protects and disseminates knowledge relating to philosophy, Indian culture and heritage and human values with special reference to teachings of Baba.

C. Sri Sathya Sai Easwaramma Women's Welfare Trust:

The Trust provides continuous antenatal & postnatal care to women, free of cost, in the villages surrounding Puttaparthi with the help of a fully equipped medical van.

Around 130 villages are covered in the Puttaparthi, Bukkapatnam, Kothacheruvu and Nallamada mandals. The Trust has been registered under Andhra Pradesh Charitable and Hindu Religious Institutions and Endowments Act 1987.

D. Smt Easwaramma Educational Society:

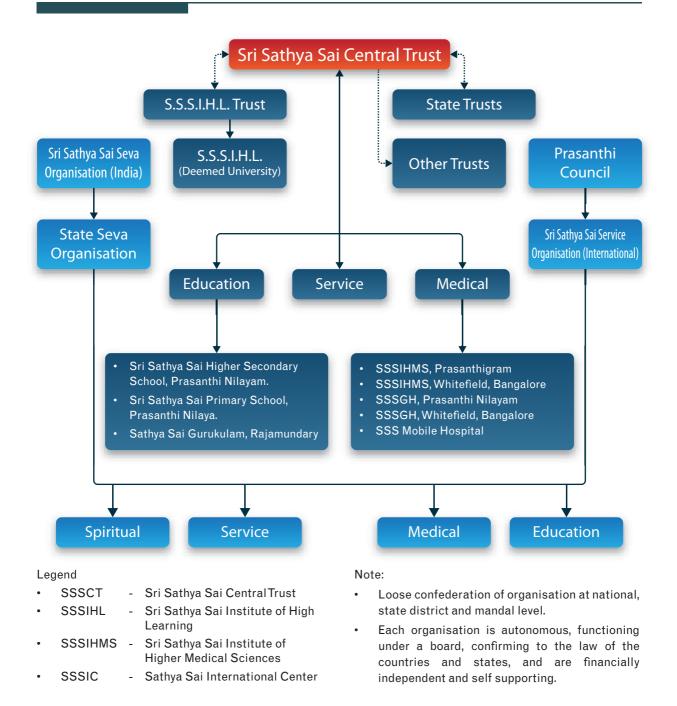
This Society, formed in August 1972, has been running a Telugu Medium High School for the last several years. An English Medium School has been started last year by the Society.

In several states, there are Trusts functioning under the name of "Sri Sathya Sai Trust (name of the state)". Except four Trusts the rest are independent Trusts administered by the respective Boards. In the case of the four Trusts in Bihar, Punjab, Himachal Pradesh and Haryana.

There are some Sai Trusts and Foundations functioning abroad. They are totally independent bodies, founded by Sri Sathya Sai Baba, Central Trust has no connection with them.

central trust pink all browns blue all reds light blue all violets light blue

Organisational Chart



The above is a functional organisation chart and is indicated purely to understand the interrelationship between different units, and is not meant to indicate lines of authority. The entire report is being presented mainly to describe the several welfare activities undertaken all over the world by several independent organisations and Trusts, (some of which were founded by Baba) who want to propagate the message of Sri Sathya Sai Baba. Many of these institutions function independently and are administered by their respective boards of trustees/ admistrative bodies.

The Central Trust does not have any property outside India.

Financial Statement

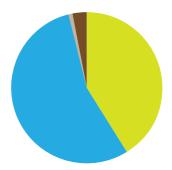


Financial Statement

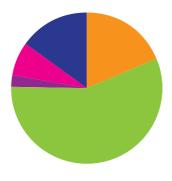
The financial information provided in this segment is for the period 1st April 2011 to 31st March 2012 only.

INCOME AND EXPENDITURE FOR THE YEAR ENDED 31ST MARCH 2012 (IN CRORES)

INCOME (REVENUE)		
1	Donations	82.41
2	Interest	110.29
3	Grants	1.92
4	Other income	5.97
	TOTAL	200.59

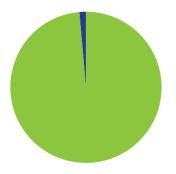


EXPENDITURE			
	REVENUE		
1	Amount spent on education	15.47	
2	Amount spent on medical relief	46.36	
3	Amount spent on welfare projects	2.14	
4	Administrative, maintenance and depreciation	5.78	
	TOTAL		
CAPITAL			
1	Education	6.15	
2	Medical	4.38	
3	Welfare projects	2.21	
	TOTAL 12.74		
OTHER EXPENDITURES			
1	Taxes paid	14.25	
TOTAL		96.74	

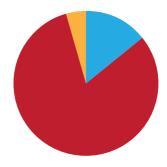


BALANCE SHEET AS ON 31/03/2012

SOURCES OF FUNDS		
1	Capital Funds & General Fund	1489.13
2	Current liabilities & provisions	19.40
	TOTAL	1508.53

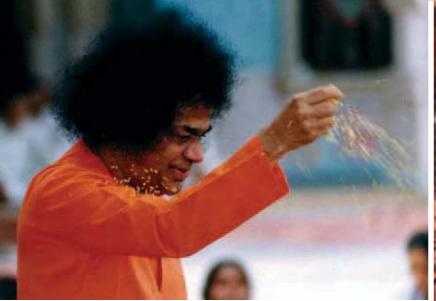


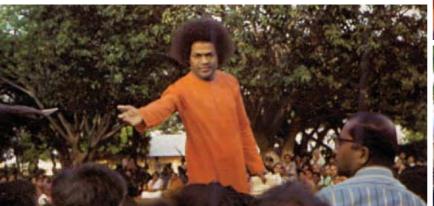
	APPLICATION OF FUNDS	
1	Fixed Assets	215.68
2	Investments	1229.55
3	Current Assets	63.30
	TOTAL	1508.53



It will thus be seen that out of the total expenditure of Rs. 82.59 crore, nearly Rs 76.71 crore (93 per cent), has been spent in service and welfare activities, consistent with the objectives of the Trust.

A wave of service, if it sweeps over the land catching everyone in its enthusiasm, will be able to wipe off the mounds of hatred, malice and greed that infest the world. ~ Baba ~

















Compliance & Social Impact

Compliance

Our books of Accounts are regularly audited by an eminent firm of auditors. Sri Sathya Sai Central Trust has consistently adhered to procedures of regulatory compliance with the laws of various departments of the Government.

The Trust files income tax returns every year, and responds promptly to any follow-up queries by the IncomeTax Department.

IncomeTax Return for the assessment year 2012-2013 was filed on 1st October 2012. The Trust has been regularly submitting the required reports to the Ministry of Home Affairs, Government of India under the Foreign Contribution Regulation Act, 1976. FCRA return for the financial year2010-2011 was filed on 26/12/2011.

We have been filing a copy of the annual financial statements along with a statement giving details of additions/deletions to the assets of the Trust, with the Assistant Commissioner of Endowments, Anantapur every year as per subsection 10 of section 43 of the above Act (Report for the year 2010/11 was filed on 17/12/2011). The Trust has been prompt and timely in its history of compliance.

Social Impact

The Anantapur Water Supply Project has had the distinction of being mentioned in the Ninth Five Year Plan as a project that is worthy of emulation. The fourth World Water Forum held at Mexico in March 2006 adjudged Anantapur Water Project as one of the ten best Local Action Projects in the world contributing to the Millennium Development Goals.

The value of the projects executed by the Trust and transferred to the Government and public so far, in the area of drinking water supply alone, is around Rs 500 crore.

Service expresses the divinity hidden in man. It broadens one's heart, it destroys narrow-mindedness, and it gives delight. The evil qualities and tendencies in us can be driven away through service. ~ Baba ~





Festivities at Prasanthi Nilayam



Festivals and festivities play an important part in the life of a nation. They provide social synthesis, national integration and spiritual orientation. Prasanthi Nilayam is home to festivals of all faiths and cultural mores. Here you will witness Buddhist chants filling the air at Buddha Pournima, Qawallis performed to mark the Eid, the solemnity of a Shivaratri, the *joie de virve* of a Sankranti, Ugadi or Onam and the spirit of Yuletide – all echoing the spiritual rhythm of the universe.

The tradition of celebrating the festivals at the Ashram by Baba since its inception in 1950 has continued ever since. Last year, after Maha Samadhi, the celebration continued with gratitude to Him for showing the path of the essential unity of world religions. Festivities are organised by the regional seva organisations and conducted at Sai Kulwanth Hall at Prasanthi Nilayam.



Guru Pournima – July 15, 2011

The Maha Samadhi, a rectangular marble clad edifice containing the mortal remains of Baba, soon to become a beacon to the entire world, was unveiled in the morning. The unveiling was followed by the rendering of Guru Vandana by the students of the Sri Sathya Sai Institute of Higher Learning, who presented a medley of songs and narrated experiences extolling the Guru. The evening witnessed a scintillating Carnatic classical music concert by Smt. Aruna Sairam, followed by Sri Hans Raj Hans, a proponent of Sufi tradition of music.

Tribute to Baba from the Middle East and Gulf Region Devotees – August 9, 2011

A crystal replica of the holy mosque of Abu-Dhabi was carried by 260 members of the Region 94 (comprising of Middle East and Gulf) of the Sathya Sai Organisation. They were dressed in their national attire and were carrying their flags. After a brief chanting, four Maulavis with typical headgear performed as whirling dervishes, presenting a visual treat of balancing body and



mind tuned to spiritual perfection. The 'dance' which was a collective offering of prayer to Baba ended with a prayer for the peace of the souls of all prophets and believers. The dancers were accompanied by soulful music rendered by five musicians on Kanun (a 72 string musical instrument), Tambur (lute) and Ney (a reed flute).



Choir by Polish Devotees – August 20, 2011

A group of 126 devotees from the Central European country of Poland presented a musical offering. The group sang 18 songs in three languages – Sanskrit, English and Polish.





Krishna Janmashtami – August 22, 2011

The traditional gokulam cow and quadruped procession from the Sri Sathya Sai Gokulam to the Sai Kulwant Hall was accompanied by vedam chanting, bhajan singing and playing of the traditional instruments including the nadaswaram and panchavadyam by the students of the Sri Sathya Sai Educational Institutions. The cows were then fed with fruits in the Sai Kulwant Hall as was done by Baba over the last 4 decades. Other animals such as Baba's pet elephant Sai Geeta and the peacocks and deer from the zoo were also brought and fed. In the evening Bal Vikas children and youth of Sri Sathya Sai Seva Organisation from Srikakulam District in Andhra Pradesh staged a dance drama entitled "Siva Leelalu".



Eid-ul-Fitr – August 31, 2011

This auspicous day of the Muslim world was celebrated in the Sai Kulwant Hall with a programme by the students of the Sri Sathya Sai Institute of Higher Learning. The programme started with namaz, a' prayer for the well being of one and all. After the namaz, the students presented a skit with a story woven around the five pillars of Islam namely – Shahada (Faith), Salat (Prayer), Sawm (Fasting), Zakãt (Charity) and Hajj (Pilgrimage). The programme was interspersed with melodious music and energetic dance performances based on the teachings of Baba and the Holy Quran.



Ganesh Chaturthi September 1, 2011

Thousands of devotees welcomed their favourite deity with gaiety and fervour. The students of the Sri Sathya Sai Music Group rendered special hymns propitiating the 'Prathama Vandana', with songs that included Ganashtakam, Ganapati Stotram, Ganesha Pancharatnam and a couple of Carnatic pieces. In the evening, students from the Sri Sathya Sai Mirpuri College of Music, Prasanthi Nilayam offered a programme entitled, "Naada Brahmarpanam", a styled pattern of songs interlaced with commentary.



2012



Ganesha Immersion – September 3, 2011

Continuing with the tradition of bringing all the Ganesha statues worshipped in the various Institutions under the Sri Sathya Sai Central Trust as started by Baba over 3 decades ago, a procession of a fleet of Ganeshas in fanciful shapes, sizes, décor circumambulated the Mandir. The fleet that stretched from the Yajur Mandiram end to the East Prasanthi end, further projecting towards the south from both the ends, contained 25 Ganesha statues representing the student hostels and various other sister institutions of Prasanthi Nilayam. After the circumambulation the students from the Higher Secondary School presented a ceremonial dance, invoking Lord Ganesha to come back next year. Soon it was time for the Ganeshas to retreat and this was done in a procession.

Onam – September 9, 2011

Onam, Kerala's most important and colourful festival, depicting, as per legend, the day Mahabali returns to visit his subjects, was celebrated with gaiety and fervor at Prasanthi Nilayam. In the morning, the visiting group from Kerala rendered soulful Bhajans. In the evening, students from Sri Sathya Sai Vidya Vihar, Aluva along with Bal Vikas children from



Kerala presented a colourful dance drama titled 'Krishna Kripa Sagaram'. The drama was based on the stories of Krishna as recounted by Baba in Summer Showers in Brindavan 1978.

Music Programme by the Prakasam District, Andhra Pradesh – September 24, 2011



Devotees from Prakasam district of Andhra Pradesh commenced their annual pilgrimage to Prasanthi Nilayam. A brilliant rendering of Carnatic Music by Dr. Dwaram Lakshmi was the principal feature.

Vijaya Dashami – October 6, 2011

The Veda Purusha Saptaha Jnana Yagna, completed 50 years since the first time its was conducted in Prasanthi Nilayam under Baba's personal guidance in 1961. The Yajnam for the



year reached its culmination after 7 days with the priests completing the proceedings of the Yagnam in the morning, marking the end of the Dassera festival. Holy water was sprinkled on all those who were present.

Vijaya Dashami also marked the conclusion of the Prasanthi Vidwan Maha Sabha, started by Baba in 1961. During the week-long talks of the Maha Sabha, students and staff from the Sri Sathya Sai Institute of Higher Learning gave talks on various facets of Navaratri and the Mother Goddess. The programme on each day ended with an audio recording of Baba's



Discourse as given during the earlier Navaratri festivals.

Vijaya Dashami also marked the conclusion of the Grama Seva by 1,300 students and staff of the Sri Sathya Sai Educational Institutions, who distributed food and clothing to residents of 153 villages in the three Mandals of Puttaparthi, Bukkapatnam and Kothacheruvu in Anantapur District.

Programme by Youth from the U.K. October 7, 2011

The youth from the UK who participated in the Grama Seva presented an instrumental music





programme followed by solo songs in the Sai Kulwant Hall.

Deepavali Celebrations – October 26, 2011



Prasanthi Nilayam celebrated Deepavali with a large number of devotees from Gujarat. The programme started with Ganesh Vandana followed by a couple of traditional folk dances by the youth of Gujarat. The lead item for the day was a sword dance "Talwar Nrtya" by Rajendra Rawal.

Gujarati New Year Day Celebration – October 27, 2011

Over 1,500 devotees from Gujarat celebrated the New Year day at Prasanthi Nilayam in continuation of a custom which started over



a decade ago. The programme started with the chanting of Maha Ganesha Pancharatna Stotram by the youth of Gujarat, followed by a play enacted by the children of Sri Sathya Sai Schools in Surat titled 'Living in Sai's Omnipresence'. The final programme of the day was a Beda dance (dance with pots) by the renowned artist Chirag Mahoda from Baroda.

Global Akhanda Bhajan-- November 13, 2011



Prasanthi Nilayam joined the 24 hour global Akhanda Bhajan being held all over the world by the Sathya Sai Organisations, for the welfare of humanity. This tradition was started by Baba in 1975 and has been expanding over the last 4 decades.

Music Concert – November 16, 2011 The 86th birthday celebrations officially began



with a vocal concert by Sumeet Tappoo, the renowned singer from Mumbai.

Music Concert by Dana Gillespie – November 20, 2011



As part of the 86th birthday celebrations the internationally renowned singer Dana Gillespie performed at Sai Kulwant Hall.

30th Convocation of Sri Sathya Sai Institute of Higher Learning – November 22, 2011



Prof P. Balaram, Director, Indian Institute of Science, Bangalore, delivered the Convocation Address at the 30th Convocation of the Sri Sathya Sai Institute of Higher Learning. On



the eve of the Convocation, on 22nd November, students of the Institute staged a play titled "Guru Mahima".

Baba's 86th Birthday – November 23, 2011

Proceedings for the morning session commenced with Veda chanting when the curtains went up granting the darshan of the Maha Samadhi that was adorned with flowers and buntings. The Chief Guest for the day was the Hon'ble Governor of Tamil Nadu, His Excellency, Konijeti Rosaiah. After 'Guruvandana' by the students of the Sri Sathya Sai Institute of Higher Learning and a music concert by the Malladi Brothers, the Annual Report of the Central Trust for the year 2010/11 was released by the Governor. Sri Rosaiah who







addressed next, commented that the Sai Organisation which has spread over to 160 countries with millions of members is a testimony to the unparalleled influence of Sri Sathya Sai Baba. The programme for the evening was the 'Jhoola Mahotsavam', to the accompaniment of music by renowned artistes. This included a mandolin concert by maestros U. Srinivas and U. Rajesh. The second part of the programme was a vocal concert by renowned ghazal and bhajan singer Anup Jhalota.



Christmas – December 25, 2011

The day began with singing of Christmas Carols by the overseas devotees. The next session witnessed a group of students belonging to the Violin Band of Sri Sathya Sai Higher Secondary School play some melodious Christmas tunes. This was followed by a scintillating display of band music by the Sri Sathya Sai Institute Brass Band. The final session of the morning programme was presentation of a bouquet of traditional Christmas songs and carols by the students from the Sri Sathya Sai Educational Institutions. The evening programme consisted of speeches from representatives of International Sathya Sai Organisation and



concluded with a recorded discourse of Baba on the true inner significance of the festival of Christmas.

Culmination of Christmas Celebrations - December 27, 2011

Morning Programme: A multi-faith Christmas Mass was conducted within the precincts of the Prasanthi Nilayam. This was followed by Veda chanting, a Bharat Natyam presentation and a series of skits by children from Coorg. The programme entitled, 'A Journey Through Love', had songs by children, relevant excerpts from Baba's discourses and skits depicting Arjuna's dilemna during the war and Lord Krishna's Gitopadesha, a scene from Lord Buddha's Enlightenment, David's selection by Samuel, the Angel Gabriel's Revelation to Prophet Muhammad and the Sermon on the Mount by Lord Jesus.



Evening Programme: Devotees of Odisha presented a bouquet of three programmes – an Odishi dance drama entitled 'Jagannath Leelaamrutam', a drama entitled 'Pharishtein Sai Gagan Ke' on the transformation of villagers in a Sri Sathya Sai Village Integration Programme (SSSVIP) village. The skit was based on real life incidents which occurred in the village Samsaraa of Odisha. A patriotic dance by the students of Sri Sathya Sai Vidya Vihar, Balasore, 'Bharat Vandana' formed a fitting finale to the day's proceedings.

Programme by the Sathya Sai School from Haryana – December 30, 2011

A drama was presented by Sri Sathya Sai Jagriti Vidya Mandir, Darwa, Yamuna Nagar, Haryana based on an insightful letter written by Baba addressing Bal Vikas Gurus on the role of teachers, dated December 30, 1981.





2012



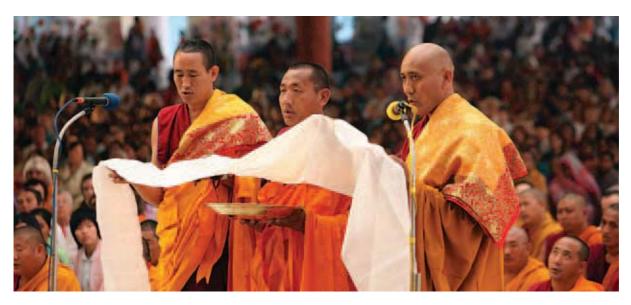
New Year – SSSIHL Alumni Meet – January 1, 2012

Alumni of the Sri Sathya Sai Institute of Higher Learning from several parts of the world assembled at Prasanthi Nilayam to revive and share nostalgic memories of their past association with Baba.



Music Programme by children from Australia – January 9, 2012

Children from Australia presented a music programme and skit entitled 'Australia Dreaming'. The theme of the programme is to show the unity between the rich and ancient aboriginal culture of Australia and the teachings of Sri Sathya Sai Baba. Quoting lines from the Holy Bible appropriate to the current age, they sang a song on Nirvana supported by some very good instrumental rendering. They followed this up with a skit based on an Aboriginal Dreamtime story on how the Kangaroo got its pouch, which on a deeper level expounded the human values of love, compassion and sacrifice. The children concluded the programme with a famous Australian song which evoked the rich spirituality of the traditional people of Australia and their deep connection to nature.



Commencement of Celebrations of the Lunar Chinese New Year – January 23, 2012 Celebrating the commencement of 4,012th Lunar Chinese New Year, 36 High Lamas of the Tibetan Order from Sera Jhe Monastery joined by hundreds of devotees from various countries presented a Buddhist devotional evening. The proceedings for the evening began with initial offerings by Capt. Ong and family, organisers of the day's presentation. This was followed by offering of Tibetan & khatas by the High Lamas, amulets and offering by devotees from Singapore. Purificatory rites continued next, in the backdrop of Buddhist chanting, followed by group chanting of Buddhist verses and mantras from the Holy Scriptures coupled with rites by the High Lamas.



Chinese New Year - January 28, 2012

Devotees from four Chinese speaking countries, Indonesia, Malaysia, Singapore and Thailand joined together to celebrate the Chinese New Year in traditional style at Prasanthi Nilayam. The highlight of the evening was a drama presentation on the legend of Miao Shan, a princess who renounced worldly comforts in pursuit of the ultimate final goal to become a Bodhisattva. The presentation staged by the youth and children from Sai Study Group, Medan, Indonesia was based on an adaptation of an ancient Chinese folklore. Presenting the story, the drama highlighted man's evolution from the human to Divine. This drama was preceded by an ancient traditional Chinese prayer of gratitude by 24 women in traditional Chinese prayer attire carrying joss-sticks.





Maha Shivaratri – February 21, 2012

The first Shivaratri after Baba's Mahasamadhi was celebrated to a packed Sai Kulwant Hall. Commencing the day's proceedings, the Institute Percussion Band, both Nadaswaram and Panchavadyam, played for half-an-hour, heralding the auspiciousness of the occasion, while Veda chanting continued as scheduled. This was followed by the students of SSSIHL rendering holy chants of Lord Shiva and many other hymns that included some excellent Carnatic pieces. The celebration continued in the evening with 'Lingabhishekam' to the sanctified Sayeeshwara Lingam. The proceedings began with a procession carrying the Lingam that was sanctified during the Ati Rudra Maha Yajna in 2006 in the presence of Baba. This was followed by the chanting of Sri Sathya Sai Sahasra Namavali. A recorded discourse of Baba on the significance of the auspicious night was played before the commencement of the Akhanda Bhajan. The night-long vigil singing continued till 6 am next morning, when Prasadam was distributed to the thousands that had gathered in the Sai Kulwant Hall.

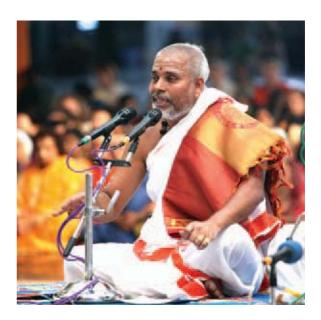


Holi – March 8, 2012

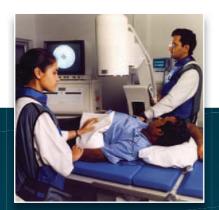
Over 700 devotees from the twin states of Bihar and Jharkand celebrated Holi at Prasanthi Nilayam. The evening witnessed a musical concert by Kumari A. Jyotsna, who presented a string of devotional songs. On the second day, accomplished Hindustan vocalist Dr. Krishnakumar Mishra presented a programme.

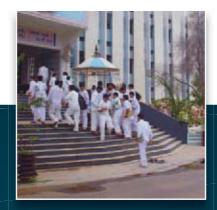
Ugadi – March 23, 2012

Prasanthi Nilayam welcomed the Telugu New Year 'Nandanam' with Veda chanting, followed by Panchanga Shravanam by noted Vedic scholar Sri Kuppa Siva Subrahmanya Avadhani Garu. Sai Kulwant Hall was beautifully decorated for the occasion. In the evening, the programme commenced with regular Veda chanting that was followed by a spiritual talk by V. Sriramachandra Murthy, an erudite scholar from Hyderabad. This was followed by a string of devotional numbers by popular playback singer Ms. Nithya Santoshini. This day also marked the last public darshan by Baba one year ago.











MEDICARE

EDUCARE

SOCIOCARE

Sri Sathya Sai Baba's contribution to the world has been in three major areas – Educare, Medicare and Sociocare. While each of these have resulted in exemplary institutions such as schools, colleges, university, hospitals, drinking water supply projects and many others, the principal message has been the emphasis of the core on which each of these rest. Education linked with human values, medical care integrated with love and compassion, and socio care driven by a sense of duty and selflessness; these are the nucleus of that core. These present to the world a new model which redefines public service and establishes that social welfare should be based on human values and not commercial benefits.

MEDICARE

In establishing an entire system of Medicare at the primary, secondary and tertiary levels, Baba laid down four guiding principles for his healthcare initiatives. He said that medical care:

- Must be provided free of charge;
- Must be administered with love and care;
- Must provide every patient with the best available treatment; and
- Must treat the patient and not merely the disease

Baba's medicare initiatives started with the General Hospital in Puttaparthi in 1954. This expanded into a network of general hospitals, super-specialty hospitals, mobile hospitals, medical camps, virtual hospitals, and charitable beds in city hospitals, all at no-cost to the patient. However, the striking feature has been that it has presented a replicable model before the medical profession of how love, compassion and empathy can be integrated into the healing process.

EDUCARE

Baba redefined the purpose of education. He said, "Education is not for a mere living, it is for life; a fuller life, a more meaningful, and a more worthwhile life." This, which he termed as Educare has as a critical component - human values. The first initiative was the Bal Vikas Programme. Started by the women members of the Sri Sathya Sai Seva Organisation with the guidance and inspiration of Baba, this programme aimed at imparting values-based education to children between the age of 6 and 15 years. Fifty years later, this programme has benefitted over a million children in India alone. Globally, over 15,000 Sai Centres run this programme as Sai Spiritual Education (SSE). A study conducted has revealed that in comparison to other students who underwent the Bal Vikas Programme were better trained in decision making based on value systems and turned out to be better citizens.

In 1968, Baba started the first Sri Sathya Sai College for Women, thereby laying the focus on women's education, which is the key to social progress.Thereafter, two more colleges for men in Brindavan (1969) and Prasanthi Nilayam (1979) followed. Baba's system of integral education derives from his general philosophy of life as a whole. Its watchwords are Satya, Dharma, Shanti, Prema – fulfillment of the individual through Truth, confirmation of human will in Right Action, resolution of the welter of human emotions through Peace and the awakening of the soul through Love. All the three colleges culminated into the Sri Sathya Sai Institute of Higher Learning (Deemed University) in 1981, a non-profit autonomous institution, with an open and merit-based admission policy. The university charges no fees whatsoever to the students from the under-graduate to the doctoral level programmes. The fourth campus of the university commenced at Muddenahalli in 2012.

The Sai System of Education has made great strides in the field of primary and secondary education as well. Besides the Sri Sathya Sai Higher Secondary School at Prasanthi Nilayam, currently, there are 99 Sathya Sai Schools in India and 41 overseas. The Sathya Sai Model of Education is adopted in over 90 countries. The Institutes of Sathya Sai Education established in 24 countries provide training and the teaching material for the Education in Human Values programme for the schools across the globe.



SOCIOCARE

Sociocare initiatives have been undertaken in as diverse areas as drinking water supply, disaster rehabilitation and rural development.

The Drinking Water Supply Projects initiated by Baba have benefitted over 11 million people in two states of India - Andhra Pradesh and Tamil Nadu. The Anantapur Water Supply Project in 1995, the Medak and Mahbubnagar Water Supply Project in 1998, the Madras Water Supply Project in 2004, and the East and West Godavari Drinking Water Supply Project in 2007 are role medals in terms of execution and time span of implementation, and have been recognized by international agencies such as the United Nations, the World Water Forum and the Planning Commission, Govt. of India. These four water projects were executed in a span of just 12 years totally benefitting over 11 million people, which is the population of a country like Belgium.

In 2007, Sathya Sai Baba exhorted that efforts should be made to develop the villages in all possible ways. This resulted in the Sri Sathya Sai Village Integrated Programme (SSSVIP). Its uniqueness is its approach and scale. Instead of looking at issues in silos in terms of health, education and infrastructure, Sai workers now look at a village as a system where different elements interact and influence each other. The programme works on 8 core areas – education, healthcare, agriculture, infrastructure, employment as well as individual, social and spiritual needs.

The Sri Sathya Sai Organisations have always been in the forefront of major disaster relief programme across the world. Among the recent rehab initiatives are the construction of homes (free of cost) in Odisha's 16 flood-devastated villages, rehab projects undertaken during the floods in Bihar, the cyclone Nisha in Chennai, and the earthquakes in Latur (Maharashtra) and Gujarat. Internationally, the organisation has provided prompt relief during tsunami in Indonesia, Sri Lanka, Thailand and Japan; earthquake relief in El Salvador, Indonesia, Peru, Haiti and Japan; flood relief in Myanmar, Mexico and Russia; famine relief in East Africa; relief during the hurricanes Katrina and Rita in USA.

The underlying philosophy behind these and thousands of other sociocare activities undertaken by over 6,00,000 members of the Sri Sathya Sai Seva Organisation in India and members from over 125 countries of the world, is the same – Love AII, Serve AII; Help Ever, Hurt Never. Service, according to Baba, is not an act of charity by the doer to the recipient, but an opportunity to better oneself through selfless love and humility. Sri Sathya Sai Baba's mission and contributions that manifested in these three core areas, has redefined the fundamental aspects of human life. Three exhortations exemplifying these sum up the interlinkages among them:

- The end of education is character
- Human body is a gift of God, to be used for the service to society
- Service to society is a means to better oneself

These timeless values, enshrined in the world scriptures, and inspiring the human race, are the pillars on which Sathya Sai Organisations are built.

While the initiatives of Sathya Sai Seva Organisations are categorised under Educare, Medicare and Sociocare, they are in fact integrated. The movement has witnessed an emergence of an institutional framework that connects, consolidates and integrates many of these activities. This connection is a powerful force, for it brings in high efficiency, drive for excellence and professional expertise. Being technology-driven, it is transmitted fast across different geographies resulting in quantum leap in scale, outreach and quality of service. More than anything, they are all cemented together by Baba's concept of universal and selfless Love.





MEDICARE



Medicare

The entire spectrum of Healthcare offered by the Sathya Sai Institutions have ,as genesis, the following guiding principles:

- Medical Care must be made available to all patients free of charge.
- Medical care must be administered with love and care.
- Every patient should be given the best available treatment.
- The doctors must treat the patient and not merely the disease.

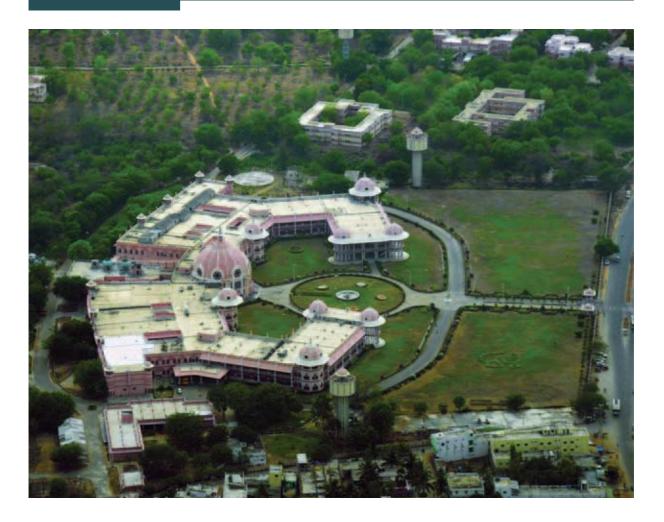
The Trust operates two super-speciality hospitals: (a) Sri Sathya Sai Institute of Higher Medical Sciences (SSSIHMS), Prasanthigram located in Anantapur district of Andhra Pradesh and (b) Sri Sathya Sai Institute of Higher Medical Sciences, Whitefield located in Bengaluru, Karnataka. In addition to providing tertiary level healthcare, the Trust also extends secondary level healthcare through two general hospitals - Sri Sathya Sai General Hospital, Prasanthi Nilayam and Sri Sathya Sai General Hospital, Whitefield. The Trust also runs Sri Sathya Sai Mobile Hospital, a medical outreach programme for the benefit of the rural poor. In addition specified medical care is also offered by the Sathya Sai Seva organisations in several parts of the world. Specific care towards the health of mother and child is provided by the mobile medical teams of the Easwaramma Womens Welfare Trust. A Telehealth Program,operated in collaboration with the Indian Space Research Organization (ISRO) seamlessly integrates these diverse services and provides a powerful link between the care giver and the afflicted.

Since their inception nearly 3 million outpatients have been examined at the two superspeciality hospitals with more than 2,46,000 surgeries being performed across the various super-specialities. Nearly 60% of the patients treated at the two super-speciality hospitals are those whose family annual income is less than Rs.20,000 per annum. Each of the general hospitals and the mobile hospital see at least 700 patients a day, most of them from the poorest sections of the society.

In the year 2011/2012, the following impressive statistics are an eloquent testimony to the vigour of the Medicare wing of the organization.



Sri Sathya Sai Institute of Higher Medical Sciences Prasanthigram, Anantapur District, Andhra Pradesh



This 230 bed, wholly charitable hospital built on 150 acres of land with a built-up area of 1,53,000 sq ft. offers complete tertiary care in the areas of:

- 1. Cardiology and Cardiothoracic Surgery (CTVS)
- 2. Urology
- 3. Plastic Surgery
- 4. Ophthalmology
- 5. Orthopaedics
- 6. Gastro-enterology

In the period of under review, 28 postgraduate students were undergoing training to pass the all India Examination to qualify for obtaining the Certificate of Diplomate of the National Board in various disciplines approved by the National Board of Examinations, New Delhi. This also includes super-specialties in medical sciences viz., Cardio Thoracic and Vascular Surgery, Cardiology, and Urology and subspecialties of Ophthalmology, Anaesthesiology and Orthopaedics

Break-up of Personnel serving at the hospital:

CATEGORY	TOTAL
DOCTORS	44
NURSES	137
PARAMEDICAL	56
MANAGERS	18
CLERICAL	45
SUBORDINATE STAFF	55
OTHERS (Engg., Admin, MRD)	89
Total	444

Performance Statistics

annual report <u>2012</u>

OPD consultation statistics		01/04/2011 to 31/03/2012	From inception up to 31/03/2012
a)	Cardiology & CTVS	49,348	9,60,065
b)	Urology & Plastic Surgery	43,464	5,45,931
c)	Ophthalmology	42,252	5,29,377
d)	Orthopaedics	25,516	1,55,488

Surgery / Procedure statistics		01/04/2011 To 31/03/2012	From inception up to 31/03/2012
a)	Cardiology- Catheterisation	2,681	33,411

S	urgery / Procedure statistics	01/04/2011 To 31/03/2012	From inception up to 31/03/2012
b)	CTVS surgeries	1,118	22,115
c)	Urology & Plastic Surgery		
	i) Urology Surgeries	2,672	44,447
	ii) Plastic Surgeries	922	6,486
	iii) ESWL	462	8,133
d)	Ophthalmology		
	i) Surgeries	3,607	49,138
	ii) Laser Surgeries	503	9,128
e)	Orthopaedics	1,402	8,181

Some of the significant events that have taken place in the period under review are:

- Sri Sathya Sai International Orthopaedic Conference,
- Visit by a delegation from Tamil Nadu State Health Department: as part of an exercise to understand the best practices in the health care delivery system of the hospital and emulate the model in the hospitals being set up at district level by the Tamil Nadu government.
- Publication of 13 research papers.



Sri Sathya Sai Institute of Higher Medical Sciences Whitefield, Bengaluru.



SSIHMS, Whitefield, is a 333-bed wholly charitable hospital with built-up area of 3,54,000 sq feet. It is built on 52.26 acres of land which was provided free of cost by the Government of Karnataka.

This Super-speciality hospital offers complete tertiary care in the areas of:

- 1. Cardiology and Cardiothoracic Surgery (CTVS)
- 2. Neurology
- 3. Neuro-surgery

The hospital also offers the following academic courses:

1. Post-Doctoral-Fellowship Program in

Interventional Cardiology

- 2. Post-Graduate- DNB Residency Program in Broad and Super Specialties.
- 3. Under-Graduate- BSc Nursing and Allied Health Sciences

New equipment and infrastructure added

Electrophysiology with 3D mapping

New equipment has replaced the Electrophysiology set up in the Cardiac Catherization Lab and upgraded the system to include a 3D mapping module. It is estimated that annually around 400 patients will benefit from this facility.



2012

SSSIHMS, Whitefield

Treated as a specialty within a super specialty, electrophysiology deals with treating aberrant heart rhythm and is actively practiced in relatively few cardiac set ups. 3D mapping allows for more accurate diagnosis, lesser exposure to radiation and better patient outcomes.

Electrophysiology study is an invasive



diagnostic study and is the most comprehensive and thorough way to look at deviations in heart rhythm.The study evaluates the heart's electrical system and can help determine the appropriate treatment for specific abnormal heart rhythms. For rapid heart rhythm afflictions, known as tachycardia, a permanent cure may be affected by Catheter Ablation, which is a nonsurgical, low risk alternate therapy.



3D Echocardiography

Newer technologies in echocardiography allow for real-time views of the "whole-heart" rather than mere 2D slices. This equipment adds significant value to clinical decisions by providing volumetric data, a perception of depth and real time viewing of structures in 3D.

Fractional Flow Reserve

This is a technique used in coronary catheterization to measure pressure differences across a coronary artery stenosis to determine the likelihood that the stenosis impedes oxygen delivery to the heart muscle.

Patient warming systems and blood and infusion warmers

This equipment is used in the ICU and OT to prevent hypothermia and provide a safe and effective means to handle blood.

Electro hydraulic tables

The CTVS department will be receiving 4 electro hydraulic operating tables from Switzerland shortly. The tables are sophisticated equipment and are capable of all the regular surgical positions required by the surgeons and anaesthetists. These tables would be very convenient for the OT staff to operate in place of the manually operating OT tables presently in use.

Break-up of Personnel serving at the hospital:

CATEGORY	TOTAL
DOCTORS	38
NURSES	139
PARAMEDICAL	42
MANAGERS	18
CLERICAL	60
SUBORDINATE STAFF	78
OTHERS (Engg., Admin, MRD)	53
Total	428

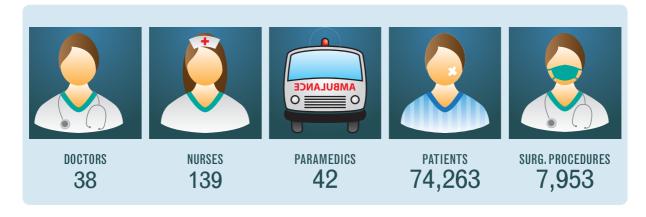
Performance Statistics

OPD consultation statistics		01/04/2011 to 31/03/2012	From inception up to 31/03/2012
a)	Cardiology & CTVS	46,452	5,22,578
b)	Urology & Plastic Surgery	17,311	1,64,350
c)	Ophthalmology	10,500	1,07,495

Surgery / Procedure statistics		01/04/2011 To 31/03/2012	From inception up to 31/03/2012
a)	Cardiology- Catheterisation	5,009	36,991
b)	CTVS Surgeries	1,168	13,809
c)	Neuro Surgery	1776	15,051

Some of the significant events that have taken place in the period under review are:

- Visit by a team of cardiologists from Portland, Maine to demonstrate newer techniques, and procedures
- Radiology CME on Abdominal Imaging
- Radiology CME on Breast Imaging
- Radiology CME on Head and Neck Imaging
- A spine instrumentation workshop
- Structural heart disease intervention workshop.
- 3D Electrophysiology workshop in cardiology
- Structural heart disease intervention training sessions
- Five major research projects
- 27 scientific articles published in renowned medical journals.





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Sri Sathya Sai General Hospital Prasanthi Nilayam

This 94 bed, wholly charitable hospital caters upto 1000 patients per day and provides complete diagnosis and treatment in the areas of General Medicine, General Surgery, Paediatrics, ENT, Ophthalmology, Dentistry, Obstetrics and Gynaecology.

The hospital also offers a DNB course in Family Medicine.

Break-up	of	Personnel	serving	at the	hospital:
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CATEGORY	TOTAL
DOCTORS	39
NURSES	57
PARAMEDICAL	41
MANAGERS	0
CLERICAL	5
SUBORDINATE STAFF	24
Total	166

Performance Statistics

1st April2011 - 31st March 2012

SURGICAL PROCEDURES		
General Surgeries 261		
Caesarean Sections 704		

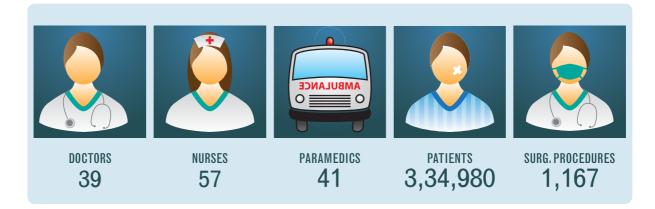
PATIENT SERVICES	
Out-Patient Department	3,25,291
Admissions (In-patients)	8,171
Deliveries	1,518

ENT	39
Dental Surgical Procedures	163

DIAGNOSTIC TESTS		
Blood LabTests	82,621	
X-Rays	3,221	
Ultra-sound scan	4,145	

Significant events during the year:

- Baby Friendly Hospital Initiative 1st Aug to 5th Aug 2011 as part of World Breast Feeding Week Celebrations.
- Continuing medical education in
 - i. Dermatology clinical cases
 - ii. Antibiotic sensitivity & drug resistance.



Sri Sathya Sai General Hospital

Whitefield, Bengaluru

This 80 bed, wholly charitable hospital with 3 Operation Theatres offers treatment in General Medicine, General Surgery, Paediatrics, ENT, Ophthalmology, Dentistry, Obstetrics and Gynaecology, Orthopaedics, Plastic Surgery and Psychiatry.

Break-up of Personnel serving at the hospital:

CATEGORY	TOTAL
DOCTORS	57
NURSES	19
PARAMEDICAL	8
MANAGERS	1
SUBORDINATE STAFF	26
OTHERS: Admin Staff, Engg. Etc.	24
Total	135

SURGICAL PROCEDURES			
General Surgeries 113			
ENT Operations	235		
Ophthalmology Surgeries	148		
Orthopaedic Surgeries	139		
Urology Surgeries	99		
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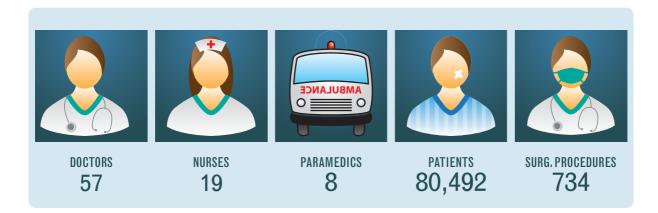
DIAGNOSTIC TESTS			
LabTests	38,108		
X-Rays	4,489		
Ultra-sound scan	2,728		
ECG	2,718		
Physiotherapy	4,228		
Vaccinations	1,872		

Performance Statistics

1st April2011 - 31st March 2012

PATIENT SERVICES		
Out-Patient Department	78,676	
Admissions (In-patients)	1,319	
Deliveries	316	
OBG/Gynaec Surgeries	181	

Every deed performed do it in My name. Every person who passes near your path give him the sweetness of your smile. Give freely the nectar of your cup of happiness, of kindness, of bliss. Give the warmth of your love. Extend your hand as I extend to you. ~ Baba ~





Sri Sathya Sai Mobile Hospital

annual report <u>2012</u>



TheTrust started a medical outreach programme for the rural poor in April 2006. A mobile hospital equipped to provide diagnostic services such as X-ray, ECG, Ultrasound and Pathology regularly visits villages around Puttaparthi. At present this hospital works for 12 days in a month. In addition to conducting a general medical camp, a complete medical examination of students at the local village school is also conducted. Every month, the camps are run by about 45 voluntary



doctors in 3 batches of 15 each belonging to 9 specialties.

This holistic healthcare project has three main aspects:

- Creating basic awareness on preventive medicine
- Providing curative healthcare
- Emphasizing the importance of spirituality in holistic health

The hospital conducts a cervical cancer screening programme aimed at detection of uterine cervical cancer in the pre-cancerous stage followed by appropriate treatment (Leep surgery and Cryo-surgery). This is typical of how the mobile hospital can help stem a dreaded disease by detecting it and excising at a very nascent stage.

One of the principal contribution made by the Mobile Hospital is to provide a service that



identifies and diagnoses patients who require surgical procedures. These patients undergo all the required tests including a detailed surgical profile. After ensuring medical fitness, these patients are posted for surgery in SSS General Hospital. The surgeries are performed by surgeons of the Mobile Hospital. The SSS General hospital provides operation theatre, beds and nursing support from 1st to 5th of every month.



In this way about 25-30 general, ENT and gynecological surgeries are performed every month. Complicated thyroid and cancer surgeries are also done, in addition to routine surgeries. The surgical service started in November 2012.

This rural outreach service provides a quality and credible service to the rural poor and also serves as a conduit for eminent doctors to participate in rural service.

Description	Statistics
Total number of patients	83,284

DIAGNOSTIC DETAILS

Description	Statistics	
No. of X-Rays	1,841	
No. of Ultrasound Diagnostic	2,842	
Tests		
No. of Electro-Cardiograms	854	
No. of Haematology Investigations	19,363	



Sri Sathya Sai Telehealth Services



This collaborative effort between Sri Sathya Sai Central Trust and Indian Space research Organisation (ISRO) leverages the power of Information Technology to extend the reach of our Medicare and Medical Education and Training

Sri Sathya Sai Institute of Higher Medical Sciences, Whitefield, Bengaluru provides teleconsultations to neurosurgery and cardiology patients from the states of Paschimbanga and Odisha. Sri Sathya Sai Institute of Higher Medical Sciences, Prasanthigram participates in academic exchange programme with Sankara Nethralaya and Dr.Mohan's Diabetes Specialties Centre, Chennai.

All the four telemedicine centers are

equipped with video conferencing equipment, telemedicine hardware and software. The satellite connectivity via INSAT-3A is provided by Indian Space research Organisation (ISRO) and the centers are manned by trained doctors, technicians and support staff.

Tele-consultation service from SSSIHMS-Whitefield:

Based on prior appointments at the respective nodal telemedicine centers at Bhubaneswar and Barrackpore, on their arrival at the telemedicine centers patients are screened by trained local physicians as per the protocol established by SSSIHMS-Whitefield. Their symptoms and medical condition are documented and informed consent is obtained prior to registration for teleconsultations. The tele-consultation data of the

46

patients are maintained in electronic medical records.

Number of tele-consultations provided from 1st April 2011 to 31st March 2012:

1281 (Cardiology - 648, Neuro Surgery - 633)

No of tele-consultations (State-wise and specialty-wise)

Paschimbanga: 694 (Cardiology - 256, Neuro Surgery - 438)

Odisha: 587 (Cardiology - 392, Neuro Surgery - 195)

This programme has been a great boon to the patients from the two states of Paschimbanga



and Odisha for clinical as well as economic reasons. Apart from reducing the physical stress and strain involved with long-distance travel, the tele-consultation service has also resulted in substantial cost savings on travel and related expenses for the patients from these two states. It is significant to note that about 80% of these patients are a category whose annual income is below Rs. 40,000.

The Department of Ophthalmology at Sri Sathya Sai Institute of Higher Medical Sciences, Prasanthigram has participated in 101 academic sessions via the telemedicine facility for the period 01-April-2011 to 31-March-2012.



Service without the ideal of self trains you to transcend all the artificial restrictions imposed by history and geography and to realise that the human community is one and indivisible. ~ Baba ~





EDUCARE





annual report <u>2012</u>



THE UNDERLYING PHILOSOPHY

The Sai educational institutions have been established not merely to enable students to earn a living but to make them acquire good traits, lead ideal lives, and give them ethical, moral and spiritual strength. I have established them with a view to inculcate love and teach good qualities to students. They will learn here humility, discipline and faith.

I have established these institutions to impart spiritual education as a main component and worldly education as a secondary one. Education should enable one to cultivate good qualities, character and devotion. The teaching of the university curricula is only the means employed for the end, namely, spiritual uplift, self-discovery and social service through love and detachment.

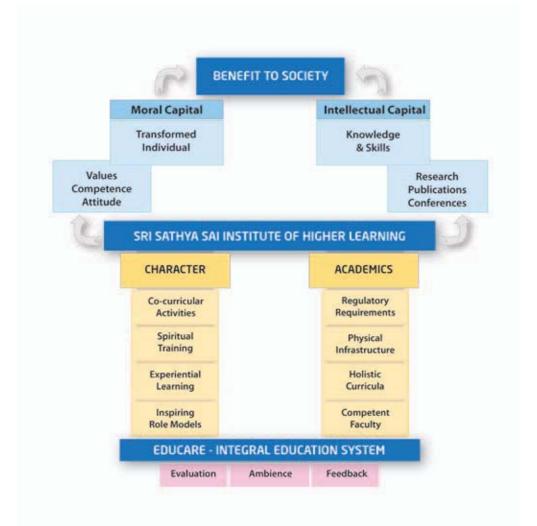
This will be a Gurukula - a place where teachers and taught will grow together in love and wisdom - and like the ancient system of education, it will develop in its students a broad outlook and promote virtues and morals, which serve to foster noble ideals in society.

This Institute will be a temple of learning where youth are shaped into self-reliant, contented and enterprising heroes of action and self-sacrifice, for the purpose of serving humanity.

- Sri Sathya Sai Baba

Sri Sathya Sai Institute of Higher Learning, (Deemed to be University), with its headquarters in Prasanthi Nilayam (Andhra Pradesh) in India, is a visible manifestation of Bhagawan Sri Sathya Sai Baba's vision of education for human transformation. The Institute was recognised as a Deemed to be University by the Government of India in 1981.

The Deemed to be University hosts four campuses, which are at Anantapur and Puttaparthy (in Andhra Pradesh), and Whitefield, Bengaluru (in Karnataka), Muddenahalli, near Chickballabur (in Karnataka).





DISTINCTIVE FEATURES

- Spiritual ambience in an environment of discipline
- Integrating values with secular knowledge through curriculum and classroom teaching
- Integral education with equal emphasis on curricular and co-curricular activities
- Inculcating the spirit of self-reliance and service to society
- Merit based open admission policy for all irrespective of income, religion or region
- Free education for all students
- Integrated five year programmes combining

Undergraduate and Postgraduate studies for a systematic and graduated learning process

- Professional programmes in Management, Technology and Education
- Research with social relevance
- Favourable teacher-pupil ratio
- Computer centres with ultra-high speed broadband internet connectivity
- Compulsory residential requirement to build and develop team work.



2012

'A' Grade Re-accreditation granted by The National Assessment and Accreditation Council (NAAC)
 'A' Grade Re-Accreditation by NAAC
 Valid: 8 Jan 2011 to 7 Jan 2016



Academic Excellence at SSSIHL

There are three academic Faculties and ten Departments at the Sri Sathya Sai Institute of Higher Learning.

Key Contributing Factors

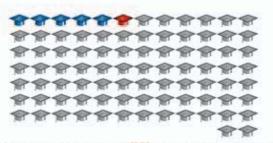
There are several factors that have contributed to the consistent high standard of academic excellence achieved by the Institute.

Infrastructure & Facilities

From computer-aided instruction to team teaching and video conferencing, the University provides students with all amenities to excel at their studies. Every academic department has laboratories and related facilities that compliment the theoretical learning experience with the practical. In addition excellent library facilities and subscribed links to knowledge portals.

Choice-based Credit system

Students pursuing the Science and Management programmes have the opportunity to choose electives, which helps them to study courses that they like, thus fostering their academic development and success.



SSSIHL is among the top 7% of 86 Indian Universities reaccreditated by NAAC under the new methodology Source: NAAC, Sept 2012

Continuous Internal Evaluation (CIE)

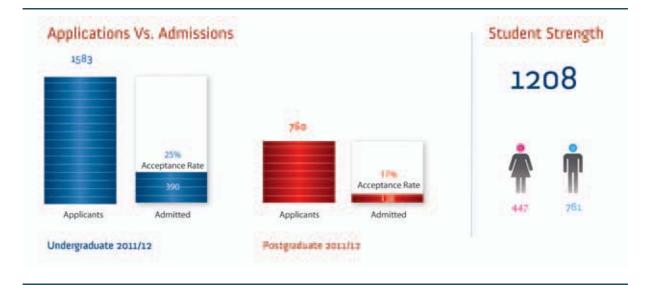
CIE is a measure whereby the student is evaluated on an ongoing basis throughout each semester of their studies. CIE comprises of mid-semester tests, assignments, case studies, etc. for which the exact set of components is modified from time to time by the faculty. This ensures that students have a sound and conceptual understanding of the subject.

Experiential Learning

The University is dedicated to the cause of transforming theoretical knowledge into skills. For students studying the Sciences, the afternoon classes are devoted to laboratory sessions. Those pursuing the Social Sciences, Arts, and Management disciplines dedicate 50% of their weekly class time learning to internalize the concepts studied. This is done through case-studies, self feedback exercises, roleplays, management games, group discussions, outdoor exercises, etc.

Distinguished Visiting Faculty

Inspired by the vision of the Founder Chancellor, Sri Sathya Sai Baba, eminent educationists and industrialists from across the globe, visit the campuses every year to share their vast teaching



and industry experience with students. Thus, the teaching and research at the University is aided and enhanced on a continual basis.

Research

Baba constantly emphasised that bookish knowledge must be converted into practical knowledge. The University has always endeavoured to implement this idea.

University's research projects are not only of social relevance, but may also be useful in diverse areas like medical diagnostics, agricultural biotechnology, corporate governance.

Multi-disciplinary Research

The University has a twin modular research programme that enables interested candidates to pursue a Master of Philosophy (M.Phil.), leading to a Doctoral Research (Ph.D.) Programme. Many of the research projects undertaken by the departments of the University are multi-disciplinary in nature.

Inter-disciplinary Science Colloquium

Front-line science research builds on new ideas. Many activities at Sri Sathya Sai Institute of Higher Learning are directed towards merging of traditionally distinct scientific disciplines and creating new opportunities. Some of these research efforts have similar challenges and benefit from sharing of experience and expertise.

A colloquium, which is an Interdisciplinary Science Colloquium is conducted every Saturday of a semester in the Multimedia Centre of the Prasanthi Nilayam campus. All the science departments of the University participate, using the video conference facility. The University is undertaking advanced research projects in association with organisations such as the University Grants Commission (UGC), Defence Research and Development Organisation (DRDO), Department of Biotechnology (DBT), Department of Science and Technology (DST) and Department of Atomic Energy (DAE), Ministry of Science & Technology, Centre for Scientific and Industrial Research (CSIR), Honeywell, Hewlett Packard Labs and many others.

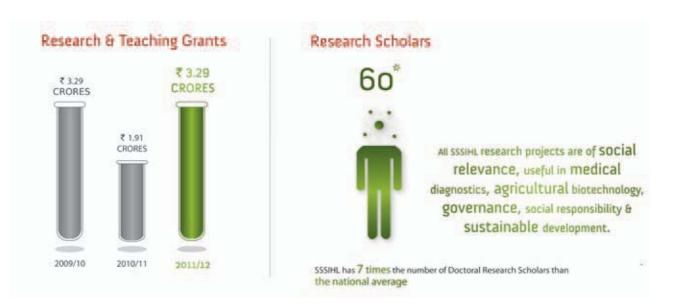


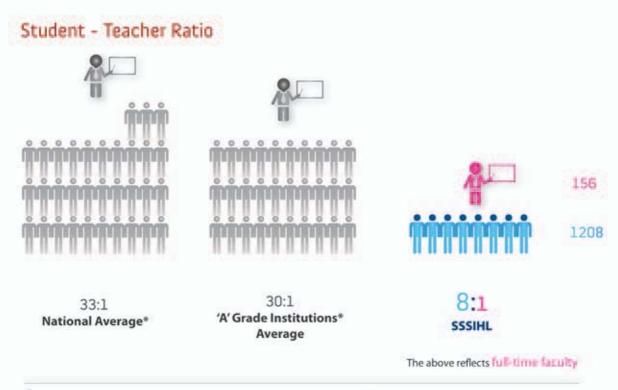
SSS Institute of Higher Learning





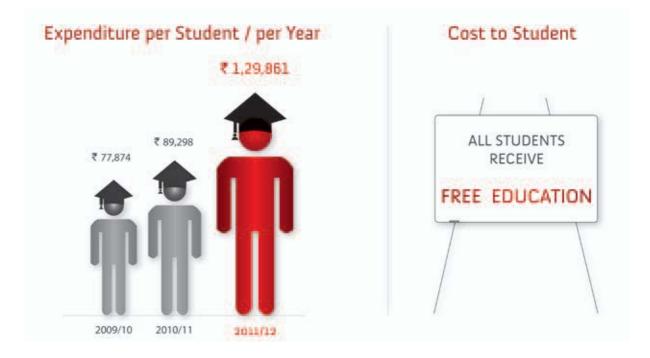






*Source: UGC Report, Strategies and Schemes during Eleventh Plan Period (2007-2012) for Universities and Colleges, Jan 2011.





Major SSSIHL events and activities (ACADEMICYEAR 2011-12)

Date	Event
22 May 2011	Inauguration of the campus building at Muddenahalli
27 May 2011	Inauguration of the second extension building at Anantapur Campus
28-29 May 2011	Annual Faculty Workshop
1 Jun 2011	Introduction of BBM & BCA Programmes
10-12 Jun 2011	Summer Course in Indian Culture & Spirituality
27 Sep to 6 Oct 2011	Grama Seva
21 Nov 2011	SSSIHL Research & Teaching Awards Ceremony
22 Nov 2011	SSSIHL Annual Convocation
December 2011	Visit of Indonesian Delegation for studying the system of values-based education at SSSIHL
11 Jan 2012	Annual Sports & Cultural Meet
17 Mar 2012	Bhoomi Puja for New Extension Building – Prasanthi Nilayam Campus
18 Mar 2012	Bhoomi Puja for Women's Hostel & Quarters for Women Workers – Anan- tapur Campus

Sri Sathya Sai Higher Secondary School



The Sri Sathya Sai Higher Secondary School was inspired and initiated by Baba. Under His direct guidance and loving care the school embarked on its mission of molding young minds commencing from the 15th of June, 1981. "Character Development with Academic Excellence", has been the governing principle of all endeavours in the school. The school at every step, big or small, is guided by the comprehensive educational philosophy of Sri Sathya Sai Baba who emphatically advocated "education should be for life, not for mere living".

Vision, Mission and Philosophy

The principal objective of the school has been:-To lay the foundation for a character of moral integrity, brotherhood, patriotism and sacrifice in the young minds so that they become useful citizens and responsible leaders who can shape the destiny of the nation. True education should produce balanced personalities in whom intellectual, emotional and spiritual values are harmoniously developed. Therefore, all the learning programmes in the school are structured to inculcate in the learners, the qualities of:

- 1. Self-confidence with faith in God.
- 2. Academic excellence.
- 3. Communication and social skills along with analytical abilities.
- 4. Maintenance of a well-nourished, healthy & agile physique.
- 5. Affinity towards a disciplined and regulated life.
- 6. Motivation to participate in service activities.
- 7. Harmonizing positive thoughts, words and actions.
- 8. Developing respect and regard towards Indian culture and way of life.
- 9. Reverence for parents, elders and dignity of all individuals.

Affiliation

It is a fully residential English medium school for boys and girls affiliated to the Central Board of Secondary education, New Delhi. It consists



2012

of classes from I to XII and forms a vital educational limb of the Sri Sathya Sai Institute of Higher Learning. Education offered in the school is free; there is no tuition or lab fee of any kind, from primary to higher studies.

The Sri Sathya Sai Primary School houses the teaching and residential quarters for girls from class I to XII and for boys from class I to VII. The building next to it is for the boys from VIII to XII.

Academic Excellence

While a lot of emphasis is laid on the character development of the students, this is in no way at the cost of academic excellence. The wellqualified and committed teachers leave no stone unturned to see to it that the outstanding academic excellence record of the school is maintained year after year. The school has been maintaining a 100 percent pass record with around 90 percent of them with first division, consistently year after year for two decades now.

SPECIAL EVENTS

Investiture Ceremony of House Captains

On August 14th, the Investiture Ceremony was conducted to initiate the House Captains of the School formally into the activities of the School throughout the year, handing over the responsibility of conducting and participating in various events, upholding the spirit of games, values of the Institution and the ideals laid by its revered founder. The ceremony was held at the Sri Sathya Sai International Centre for Sports, the students participated in various games, dance and gymnastic performances.



Sports Meet Drama

The Sports and Cultural Meet also staged a drama on 13th Jan, 2012 presented by the students of SSSHSS. Titled, "God is Good, Hold onto Him", the students enacted instances



from everyday social life which infuse faith of common man in God and His ways. The story, screenplay, sets, makeup, dialogues and music were all planned and executed by the students under the guidance of teachers.

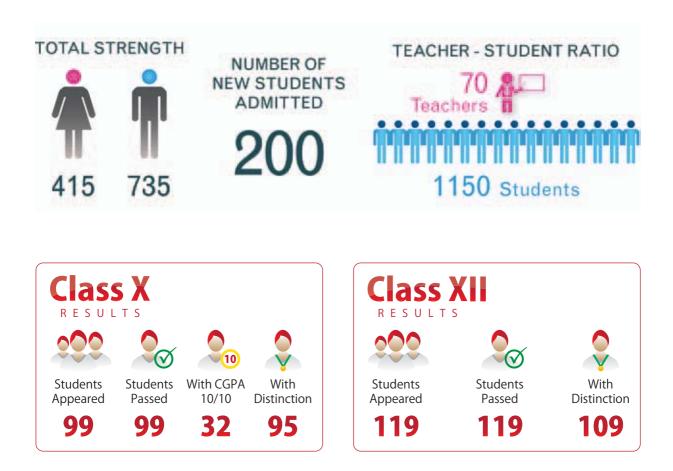
Solar Lamp Assembling Workshop

The science students of higher classes participated in a Solar Lamp Assembling Workshop wherein they were trained to assemble solar lamps to achieve effective use of solar energy for domestic purposes.



Teacher's Conference on 'Educare'

The School has hosted a two day conference on 3rd and 4th of April, on "Sri Sathya Sai Educare", wherein the experienced teachers of the School expressed their views on Baba's philosophy of education and training. The conference was conducted with a focus on topics of 'Multiple Intelligence', 'Class Room Management' and 'Life Skills'. The Conference also witnessed various senior members of the Trust and other Institutions of Baba motivating the teachers to follow the instructions of Baba in making the citizens of tomorrow.





2012

Sri Sathya Sai Vidya Vahini

Whoever assigns his strength, intellect, wealth and devotion towards the promotion of humankind is worthy of reverence. They are those who are born for a noble purpose. They observe the holy vow of service, unsullied by thoughts of self. This ideal of service and the urge to practice it forms the very heart of education.

- Baba in 'Vidya Vahini'

Vidya Vahini is a partnership between Sathya Sai CentralTrust,Tata Consultancy Services (TCS) and School Boards acros the country. The programme brings together web based technology, value based learning, secular curricula and teacher training under one umbrella.

In the first year after the launch by Sri Sathya Sai Baba during the 85th Birthday celebrations, the pilot study of select schools was conducted to work out the modalities.

Based on the pilot study, the Content generation & the knowledge management platform were marked out as the focus areas for the second year.

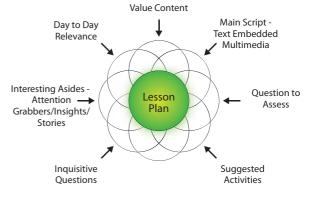
For the Academic year, 2011-12, schools were identified for SSSVV methodology in the nine states: Andhra Pradesh, Tamil Nadu, Karnataka, Kerala, Maharashtra, Paschimbanga, Punjab, Haryana, and Orissa.



Content was generated in the form of Lesson Plans in the SSSVV pedagogy template by bringing together trainers, teachers and volunteers.

SSSVV PedagogyTemplate

Mathematics, Social Science and Sciences of Standards - 6th, 7th& 8th of CBSE syllabus were covered in the first step and the contents



would be reused in the syllabi of other Boards. The vernacular based lesson plans were to be translated from the English lesson plans.

A voluntary network of trainers and deployment teams comprising of local youth, SSSIHL alumni and school teachers were identified to help in all aspects of SSSVV at the recipient schools. Content generation workshops were held across India to facilitate generation of high quality content for the various state curricula and to create a knowledge management platform.



The following table lists the various SSSVV activities conducted during the period, March 2011 – April 2012.

SSSVV Activities	Count
IT Volunteer Training	2
SSSVV Inauguration	9
SSSVV Review	7
SSSVV Worshop	13
Teacher Training	13
Technical workshop	3
SSSVV Orienation	4
GrandTotal	51

Location wise breakup of SSSVV activities for the same period is presented below

Location	Count
Alike	1
Aluva	1
Badravati	1
Bengaluru	5
Bhubaneswar	2
Chennai	1
Chittoor	1
Dharwa	1
Hyderabad	6
Indore	1

Location	Count
Muddenahalli	1
Mumbai	6
Murthal	1
Nandigama	3
Patiala	3
Rajahmundry	2
Siddapura	2
Sri Sailam	1
Vizag	6
Vizianagaram	1
Kundarapalli	1
Puttaparthi	4
GrandTotal	51

The first sets of the following lesson plans for the CBSE boards were completed.

	Mathematics	Science	Social Science	Total
STDVI	14	16	28	58
STDVII	15	18	28	61
STDVIII	16	18	20	54
Total	45	52	76	173

Based on the learning from the Content Generation exercise, the knowledge management platform was designed as per the emerging needs of the user. The TCS team provided the required functionalities in two phases, which were used during the various workshops of the year. The 24-man-year effort from the young TCS team was appreciated by the users.

The next step will be the adoption of the online content generation and the deployment of the lesson plans in the schools.



Sai Schools in India

Sai Schools in India



The Sathya Sai Schools spread across the length and breadth of India are the best examples of the philosophy of Educare in practice.

The Institute of Satya Sai Education (India) was set up on 9th January 2000 in Dharmakshetra, Mumbai to cater to the increased need of standardization and quality enhancement of value based education. It has a resource training centre with a well-equipped library of books, audio-visual and other materials. The Office of the National Council of Sathya Sai Schools, an advisory body is also located here.

At present there are 99 Sathya Sai Schools in 17 states of India.The total enrolment of students is around 50,000. The diversity among the schools is tremendous: village and urban, residential and day, only boys, only girls & co-educational, fee paying and free, primary, secondary, higher secondary and mixed, teaching in English and several regional languages, affiliated to State or national Boards. Total number of teachers all these schools is around 1,900. Of these, around 65% of the teachers have attended either a



diploma or a Certificate Course conducted by the Institute of Sathya Sai Education. All Sathya Sai Schools are implementing an integral value-based curriculum recommended by the Institute.

The following are the locations of the 99 Sai schools in the country.

State	Schools
Andhra Pradesh	9
Assam	3
Delhi	1
Gujarat	4
Haryana	1
Himachal Pradesh	1
Karnatka	18
Kerala	6
Madhya Pradesh	4
Maharashtra	4
Odisha	19
Punjab	2
Rajasthan	3
Sikkim	3
Tamil Nadu	10
Uttakhand	1
Paschimbanga	10

Annual Sports and Cultural Meet



The sports and cultural activities at the University culminate at the Annual Sports and Cultural Meet, held on the 11th January every year, is marked by a grand display of cultural, athletic and dare-devil items. These include national and international sports items like equestrian events, two and four wheeler stunts, para- sailing and gliding, bungee jumping, carabining, martial arts, lion and dragon dances, eastern and western dances, musical medleys, gymnastics, human formations and many others.

During these events, the best of talents and potential in the students emerge in myriad forms as an offering to Baba, their Supreme Teacher. Students of all the Campuses of the University get a chance to present their talents and skills and every student participates in some form or the other. The Annual Sports and Cultural Meet of 2012, held on the 11th of January at the Sri Sathya Sai Hill View Stadium, commenced at 7:45am with the traditional vedic chants.

Grand March Past

The programme began at 8:15am with a grand March Past by the contingents of students representing Bhagawan's various educational institutions. This included students of Sri Sathya Sai Primary School, Sri Sathya Sai Higher Secondary School, Easwaramma English Medium School, Sri Sathya Sai Arts & Science Junior College for Women, Anantapur, Sri Sathya Sai Institute of Higher Medical Sciences – College of Nursing and Allied Health Sciences, Whitefield, Bangalore, Sri Sathya Sai Mirpuri College of Music and all campuses of Sri Sathya Sai Institute of Higher Learning at Anantapur, Brindavan and Prasanthi Nilayam.



2012

As the squads marched towards Shanti Vedika, the brass bands of Prasanthi Nilayam and Anantapur Campuses provided the marching tunes.

At the conclusion of the March Past, the Institute flag was ceremoniously hoisted; the customary oath was administered to the participants in the sports and cultural events and the sports torch was lit and carried by a mascot in the form of a Nandi (Siva's bull) to the top of the hill where the sports urn was lighted.

Display by Prasanthi Nilayam Students

The Sports events commenced with a spectacular display by the students of Prasanthi Nilayam. At the outset, they brought in the performing area a beautiful giant structure containing a replica of the Institute emblem with two swans, one on either side.

Meanwhile, there was a display of acrobatics of hand gliders in the sky that were controlled on the ground by the students. The first sports item of the Prasanthi Nilayam students was an exhibit of yogasanas that displayed their dexterity and agility. This was followed by a dance with yellow and green flags by a group of students to the tune of Chinese drums. Display of martial arts with Nunchakus followed this, demonstrating courage and confidence in handling this traditional weapon with deftness. Bhangra dance was another item that delighted one and all. Thereafter, the students performed wonderful feats of karate and displayed great skill in handling sticks in selfdefence. Their last item was motorbike stunts. They criss-crossed each other at high speed, drove bikes while standing on them, playing guitar and climbing a ladder. However, it was their ramp jumps that exhibited their daredevilry.





Display by Anantapur Campus Students

This was followed by a presentation by the students of the Anantapur Campus of the Institute. Their first item was a Dervish dance of Turkey in traditional dress of Dervishes donning a large white gown and supporting a big cap on their head. They performed the dance with graceful twirling movements to the tune of a sweet song. This was followed by an Egyptian Sufi dance also with twirling movements, making wonderful patterns. After these dances, the students made a display of aerobics. Next, they displayed their skill and balance on roller skates, making beautiful formations. Their last item was a rhythmic dance with colourful rings in their hands that formed beautiful patterns as they made synchronised movements. At the end of this excellent display, they made their final formation in front of Shanti Vedika and offered their reverential Pranams to Bhagawan.

Colourful display by the children of Primary schools

The afternoon programme of Sports and Cultural Meet started at 4:00pm. The students of Sri





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Sathya Sai Primary School, Prasanthi Nilayam were the first to make their presentation. The theme of their presentation "Sai is Everywhere, Now and Forever," was displayed on a giant hoarding which they placed in the performing area. This was followed by a presentation by the students of Easwaramma English Medium School and a short presentation by the students of College of Nursing and Allied Health Sciences, Sri Sathya Sai Institute of Higher Medical Sciences, Whitefield (Bengaluru).

Feats of Brindavan Campus Students

The students of the Brindavan Campus of the Institute made the final presentation of the Sports and Cultural Meet. They began their presentation with a display of yoga postures with prayers to the sun god and followed it up with games of volleyball, football and basketball. Though they showed great skill and dexterity in all the games, their basketball performance stood out as they made the ball dance on their fingers and dunked it in the basket after getting elevation from a ramp. Synchronised movement of wheels by gymnasts was their next item that displayed their perfect balance and great maneuvering skills. A game of cricket and formations with LED lights on the chests of students were displayed next. Their final item was a display of a fire drill, which was an outstanding show. Holding blazing torches in their hands, the students made many formations which included 'Swastik', 'Sudarshan Chakra,' 'We Love You' and 'Sai Ram.'

The programme marked the conclusion of the sports events of the Annual Sports and Cultural Meet 2012 of Sri Sathya Sai educational institutions.

















2012

SSS Grama Seva Project

Sri Sathya Sai Grama Seva Project



The Sri Sathya Sai Education system emphasizes on social service, especially in the rural areas. As early as 1968-69, the first year of the college at Bengaluru, students would go to the neighbouring villages to undertake service activities.

However, from the year 2000 onwards, this service took a new turn in a different format better suiting the requirements of the beneficiaries. The project christened as 'Grama Seva' (village service) is undertaken during the Dasara celebrations (September / October) in the winter semester, when faculty and students of the University visit the nearby villages and lovingly deliver food and clothes at the doorstep of every village member.

Objectives

- To sensitise students to societal problems and needs of the lesser privileged
- To expose students to rural Indian life
- To enable students to appreciate the joy

associated with serving the poor and needy

- To train students in group dynamics and team work
- To train students in the optimal utilisation of time and resources in the execution of projects

Salient Features

- Food and clothes distributed as tokens of love at every doorstep, irrespective of social or economic status
- Activity conducted in an atmosphere of faith and trust
- Cooking, packing, transportation and distribution of food and clothes, sanctified by holy incantation
- Feeling of brotherhood and solidarity expressed through partaking of the same food by students and teachers
- Entire activity undertaken by students and teachers with minimal help from external agencies



This exercise plays a major role in sensitising the students to the ground realities of rural India and in inspiring them to take up such service projects in the future. The Grama Seva is also an exercise in sound management, which gives the students hands-on experience in managing mega projects within stringent timelines.

Several positive changes have been observed



since the inception of the Grama Seva Project in 2000. The environment in the villages has improved as the villagers have become more caring for their own village. For example, there have been marked improvements in the groundwater table, agricultural activity, and in overall hygiene.

The Grama Seva project for 2011 was conducted from 28th September to 6th October.

During the course of this project, 153 villages spread across the 3 mandals of Puttaparthi, Bukkapatnam and Kothacheruvu were covered. This project was entirely run by a total of 2,000 teachers and students belonging to the Sri Sathya Sai Institute of Higher Learning and the Sri Sri Sathya Sai Higher Secondary School.

All the households in every village received clothing and food. In this regard, 46,090 saris were distributed along with 43,550 dhothis. The number of food packets handed out was 2,87,780.

The distribution process was done utilizing 40 trucks, 5 tractors and 7 other vehicles.







SOCIOCARE





Sri Sathya Sai Seva Organisation, India. Transforming lives to transform society.

Founded by Baba in Mumbai in the year 1965, the SSSSO is a service organisation with a spiritual core and base formed to benefit all of mankind irrespective of religion, caste, creed or sect. Present and active in all the states in India, the effort of the organisation is to make a notable difference in people's lives, to bring about changes in their way of living.

The principle objectives of the organisation are; To help the individual –

- Be aware of the Divinity that is inherent in him or her and to conduct oneself accordingly; To translate into practice in daily life, divine love and perfection; To fill one's life with joy, harmony, beauty, grace, human excellence and lasting happiness;
- To ensure that all human relations are governed by the principles of Sathya (Truth), Dharma (Right Conduct), Shanthi (Peace), Prema (Love) and Ahimsa (Non-violence).
- To inspire devotees to be more sincere and dedicated in the practice of their respective religions by understanding the true spirit of their religion.

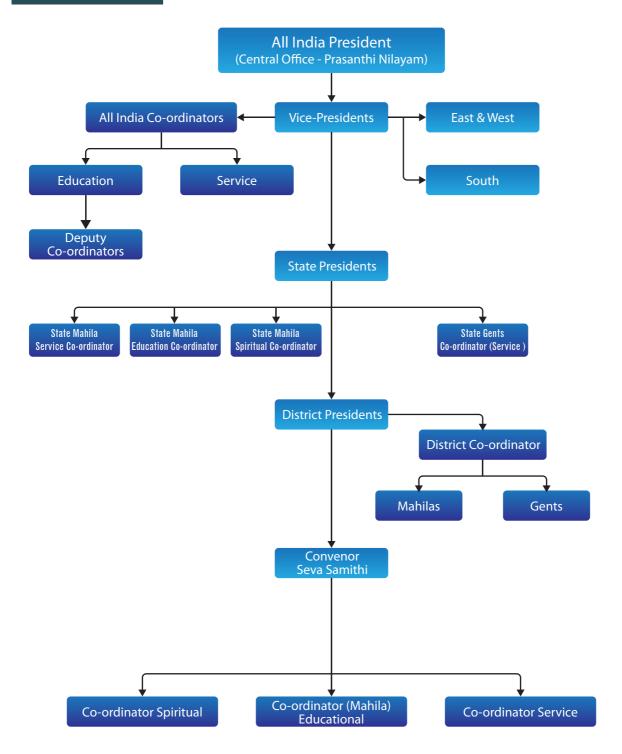
The Sathya Sai Seva Organisation has samithis or bhajan groups across the country and comprise of people from different strata of society, different ethnic groups pursuing different religions and faiths but bound by the belief that Baba has taught- "Manava Seva is Madhava Seva", or "Service to Man is Service to God".

The Sri Sathya Sai Seva Organisation comprises three wings – Service, Education and Spiritual. Activities under the three wings are food for the body, mind and soul.

The members of the organisation numbering 600,000 work as one cohesive unit, whether as sevadals providing service at Prashanti Nilayam, as medical camps, doing narayana seva, Bal Vikas gurus who work with young children to inspire in them a desire to inculcate the five basic human value, as the teachers who having undergone training in EHV help in guiding the young minds towards the goals laid down by Baba or as Sai Youth who work tirelessly in the Sri Sathya Sai Village Integrated Programme.

Hands that help are holier than the lips that pray ~ Baba ~

Organisation Structure



- 1. The All-India President guides and supervises the activities of the organisations, with the assistance of coordinators.
- 2. Every state has its own State President who appoints District Coordinators. They in turn select the Convenors of every Sai Samithi.



Service

The array of opportunities for service that the Sri Sathya Sai Organisation makes available to the sevadal is wide ranging. Medical care, SSSVIP, disaster management, regular "Narayana Seva" (feeding the hungry), maintaining order during festivals, educating street urchins, skill training to women from weaker sections of society, running skill schools for the rural youth, providing drinking water and sanitation facilities for small rural hamlets are just some of the noteworthy avenues for the Sri Sathya Sai sevadal.

Medical Care

Ophthalmology, dentistry, gynaecology, orthopaedics, physiotherapy, cardiac surgery, provision of mobile medical vans, service to the elderly, special service at cancer and leprosy wards, antenatal care in slum areas, organising scribes for the visually challenged, both pre and post-operative assistance for cataract surgery patients, blood donation camps and organising blood donors, distribution of prosthetics and tricycles to the physically challenged, conducting veterinary camps for the rural livestock – are some of the areas of service offered.



8 Mobile Medical Hospitals operational in Andhra Pradesh



One of the 47 free Medical Centres



Mahila wing Assam at a hospital service camp.



Blood Donation Camp at Ahmedabad Samithi



Eye camp & spectacle distribution in Delhi.



One of 67 Medical Camps in Himachal Pradesh

In Gujarat - Over 2000 cataract operations and 1000 piles operations have been conducted during the year. 7100 cassettes were recorded to help the visually impaired.





30 Vibro Medical Camps benefitting 150 patients at Haryana & Chandigarh

Veterinary and Medical camps held in Jammu and Kashmir benefitting over 25 villages

In Himachal Pradesh, 46 eye camps benefitting 17,000 patients, 45 veterinary camps with over 8,000 animals being treated were organised at Himachal Pradesh. Adoption of three old age homes; adoption of patients and all expenses for their treatment which are borne by the samithi; free medicines worth a lakh of rupees distributed to the needy patients at the district hospital at Nahan.



General medical, eye, dental check-up and ENT camps, mega medical camps, cancer detection camps, Parkinson detection camps, vibrionics etc. are being regularly conducted in Karnataka







The vans operational in 26 districts. During this period, more than 47,000 patients were treated for primary healthcare.

In Kerala, saw a total of 1269 dialysis were carried out in 2011-12 under the Sri Sathya Sai free dialysis project. Under the Sri Sathya Sai Hrudaya Sangamam project, free medicines were distributed to needy patients in all districts.

With an objective to achieving cataract-free villages, massive cataract detection camps followed by operations have been carried out in



various parts of Maharashtra and Goa. Thirtysix mobile vans operate in the villages with the objective of making the latest healthcare facilities reach the remotest corners at no cost to the patient or their families.

Alongside the regular medical camps held every week in villages across Punjab, the 16th Free Artificial Limbs Camp arranged in November 2011 at Gurdaspur provided free limbs to 135



Blood donation and veterinary camps organised in Rajasthan.

differently-abled people. A surgical camp organised at Abohar in November 2011 saw eighty five surgeries performed free of cost. Eleven free dispensaries are being run in the state.

The SSSSO at Tamil Nadu has adopted a three pronged approach towards alleviating the health related suffering of the poor - conducting free medical camps at the villages, slums and village schools, running the Sai Kripa dispensaries at various samithi premises, providing medical cover and counselling for expectant mothers along with distribution of Sai protein and the new baby essential kits to the latter. The organisation also has tie-ups with the major hospitals to allot beds for the patients referred to them through Sri Sathya Sai Health Care programme and a 24/7 blood bank functioning at Sundaram at Chennai.



Disaster Relief

A hallmark of the SSSSO has been the prompt and spontaneous response in times of natural calamities and disasters.

When Chennai and Nagapattinam were struck by the Tsunami in 2004, and Gujarat reeled under an earthquake in 2000, it was the SSSSO that was the first NGO to provide for the immediate needs of the victims.







When the state of Assam witnessed widespread floods in many regions, the SSSSO organised packets of relief material with rice, dal, salt, potatoes, soya bean etc. to be sent to the people in the affected regions.

The sevadals of Odisha readily undertake relief work in the often ravaged coastal areas due to cyclones and floods. Nearly 700 houses were built for those families who lost their homes due to floods in the last year.

Sevadals in Sikkim are actively involved in reconstruction and restoration of roads and houses washed away by landslides and earthquakes.

Due to excessive release of water from the DVC barrages following heavy rainfall in Bengal, the Udaynarayanpur State General Hospital, a 100-





bed rural hospital was badly affected by the flood waters. A group of around 60 sevadals from Hooghly assembled with necessary equipment including adequate stock of bleaching powder, lime etc. and cleaned the affected areas within the hospital. Overwhelmed with this gesture, the hospital authorities came forward to provide medical doctors for the camps organised by the organisation.

Disaster Management

Many state samithis conduct awareness programs in disaster management for the sevadal, students in educational institutions and the villagers. The training primarily focuses on performing of rescue acts, precautions to be taken to save victims in case of natural calamities and to avert danger. It teaches the participants how to react when facing the





unpredicted and how to rescue those in trouble.

In March 2012, the SSSSO had the opportunity of training police personnel and 850 sub-Inspector trainees at the Tamil Nadu Police Training Academy. The training was extended to Bal Vikas gurus and group III Bal Vikas students in Tamil Nadu where 10,196 people have benefitted from the training.

In September 2011, a disaster management awareness workshop was organised in the







Indian Institute of Technology, Kharagpur for students from different units of the institute.

Vocational Training

The SSSSO has initiated many training centres across the country, where vocational training is imparted free of cost to enable the villagers to equip themselves to procure a job, and to obtain acceptance in society.

- Over 15,000 villagers in Maharashtra and Goa were given vocational training in selfsustenance activities. The villagers are trained at the 15 community centres where the activities taught include candle and incense making, tailoring, basic plumbing, electrical, masonry skills, puppet making and computer skills.
- The state trust of Odisha also undertook free distribution of tool kits, agricultural implements, sewing machines etc. to





enable self-employment among the needy in the villages.

- Skills school at Tirukkarungudi, Alwarthirunagari and Naggapattinam villages in Tamil Nadu provide training in plumbing, electrical, and other vocational activities.
- A self-sustaining export oriented tailoring unit has been set up in Maagaral village in Tamil Nadu where sourcing and procurement of orders and materials are done by the villagers.
- An exclusive training institute for women set up in Chennai has trained over 1,000 women in data processing, tally, tailoring, agarbatti making, candle making, typing, short hand and beautician skills.
- A security guard training school "Sri Sai Safety and Security Services" in Tirunelveli, Tamil Nadu has provided employability skills to more than 120 persons.

Village Integration

The jewel in the crown is the Sri Sathya Sai Village Integrated programme (SSSVIP).



Smokeless Chula demo at Pakur village in Bihar and Jharkhand.



A rare opportunity to serve the rural poor through a systematic and integrated approach in the areas of Medicare, Sociocare, Educare, Agricare, Individual care, Employment care and Spiritual care. 1,123 villages have been adopted across states under this program.

Following are some of the diverse activities undertaken this program.

- Distributiom of sewing machines, iron boxes, electric kits
- Distribution of farming implements
- Provision of drinking water
- Providing equipment for sports.,
- Construction and renovation of temples and schools
- Building approach roads and toilets
- Health care for pregnant women and guidance to mother and child
- Medicinal tree plantation
- Distribution of clothes to the residents and school books for children.

In the Delhi NCR region water filtration plants installed in SSSVIP areas provide clean drinking water to over 1,500 families and 800 students in two government schools. 13 RO (reverse osmosis) plants were installed covering 1,800 families and 1,000 school



Distribution of articles like notebooks, pencils, erasers, sports articles, library books, desks and benches, almirahs along with Sai Protein distributed to the school students.

children. In many villages, bore wells were repaired, ensuring regular water supply.

Alongside the regular activities, the adopted villages have been provided with solar street lighting along with electrical street lights with the support of the State Electricity Board of Gujarat. Solar PV panels were installed in a hostel for the physically challenged in both Madhya Pradesh and Chattisgarh.

The grateful villagers stated

 "If not for the Sai youth, we would have stayed in darkness for a long time. These youth have brought light into our lives as well as the village"



- "Our children lead a hygienic life due to being trained in hygiene and health by the Sai youth"
- "The mother and child health care guidance given by the girls of the Sai youth team has helped the pregnant women to be health conscious and ensure delivery of healthy babies"

The samithis in Karnataka have helped in temple renovations at Mandya, Mysore, Gadag, Gulbarga, Tumkur, Davanagere, Chitradurga, Bagalkot, Bangalore East and North districts and Hassan.

Over the last three years, members of the samithis in Karnataka have played an active role in rebuilding 22 villages (adopted under the SSSVIP programme) that were affected by floods in the north Kanara district. Materials worth over Rs 30 lakh have been provided to the affected families.

Solar lamps have been provided to various villages in 13 districts in the streets at a total cost of Rs 4.5 lakhs, encouraging them in the usage of sustainable sources of energy.

In addition, fifty three houses were constructed at Ramanagram district. 18 houses were repaired and a total of 340 toilets were constructed.

A training programme was conducted for farmers from SSSVIP village of KVK Hullikate assisted by the techno group of the Karnataka SSSSO. A detailed plan is in place to extend training to farmers at all SSSVIP villages in the states.

Under the SSS Village Integration Programme in Kannur, Kerala, gloves were distributed to municipality workers helping to create a hygienic environment for them.





Distribution of water filters by samithis in Karnataka

Sai Premadhara is a flagship project undertaken by the SSSSO – Odisha to tender care to the pregnant and lactating women as well as malnourished children in more than 50 SSSVIP villages of the state.

The focus of the programme in Tamil Nadu is at the micro family level. Over 1,400 people including sevadals, BalVikas gurus, doctors and para-medical staff work across 27 districts in 109 villages rendering their services benefitting more than 13,000 families

Sri Sathya Sai National Narayan Seva (SSSNNS) - Despite several Government schemes and NGOs, there are still people who do not have two meals a day. A project of Narayana Seva through Amrutha Kalashams has been taken up by the organisation since November 2009. The organisation identifies deserving poor people across the state, and the monthly ration is supplied to them at their door steps. In case of those unable to move from their huts, cooked food is supplied in meal carriers on a daily basis. The Dibrugarh Samithi in Assam has adopted a village inhabited by poor tribal people. Sevadals from the Samithi cross a tributary named Burhi Dihing every month to distribute essential food items like rice, dal,

salt, potatoes, vegetables etc. Similar activity is done by the samithis across all states.

Education

The current Educare Programme has its roots in the Sri Sathya Sai Bal Vikas Programme, which was started in 1969. Initially known as 'Sri Sathya Sai Bal Vihar', it was later christened as "Sri Sathya Sai Bal Vikas".

The Sri Sathya Sai Bal Vikas movement has grown in strength from 3,000 Gurus and 50,000 students in 1975 to 19,737 Gurus and 3,30,961 students across 16,681 Bal Vikas centres currently.

During the year, training programmes and conferences have been held in all states for Bal Vikas Gurus. Trainings are conducted both as refreshers and for induction of the new Gurus.

Summer Course in Indian Culture and Spirituality with varied themes were conducted in most states, bringing alive for the youth the glory of the past and its relevance to the present. In addition, the following are some of the significant activities.



- A workshop on parenting in Bihar and a youth camp in Assam.
- Classes for under-privileged children in rural areas and slums in the Delhi NCR region.
- Vapi Samithi in Gujarat distributed over



1,30,000 books to needy students during the academic year. 31 colleges participated in the Sri Sathya Sai Inter Collegiate Elocution Contest, organised at Surat, debating on – "Are Human Values necessary in life? Why?"

 A symposium on Education for Life was held at Agriculture University, Palampur on December 11th 2011.

Deena Janoddharana Pathakam - Orphan boys in the age group of 6-9 years, who have lost their parents or single parent, are adopted by the Sri Sathya Sai Seva Organisation of Andhra Pradesh and looked after. Their education, food and accommodation and other necessities are totally taken care of. Today there are 337 children under this scheme in 16 districts of Andhra Pradesh State. This activity has been going on for more than seven years in more than 33 centers without any interruption.

- The first Sai Youth Conference of Sri Sathya Sai Seva Organisation of Punjab and Haryana & Chandigarh was organised in February 2012 at Shahabad Markanda, District Kurukshetra.
- The first master trainers' workshop was hosted by Dharwad district in Karnataka
- In January 2012, a workshop was conducted at Hassan for the training of 83 new gurus.
- A district level Sai Madhuvan meet (alumni of BalVikas) was held at Shimoga district in February 2012.
- A two-day camp on character moulding was conducted for non-Bal Vikas children at all samithis in Kerala.
- A three-day Bal Vikas camp conducted in 15 districts of Kerala titled 'Grooming for Excellence' had 942 participants.
- Over 535 children participated in Village Gramothsavam in Trivandrum.



A training institute based in Mumbai, where bio-technologists train farmers in techniques of farming to increase their produce and cultivation of medicinal plants to deal with minor ailments at the village. The research facility at the Institute created Poshak Aahar, a food supplement for malnourished children.



Seva Organisation - India



The samithis in Madhya Pradesh and Chhattisgarh organised summer camps on Indian culture and spirituality for the non-Bal Vikas children in the age group 8-15 years in the month of May.

Sri Sathya Sai Vidya Vihar - at Indore, Vijaypur-Gail, Bhopal and Ratlam today have over 4,000 students.

- A state level extempore competition for the Bal Vikas students of Group III was held in April at the Sri Sathya Sai Sarva Dharma Kendra, Balwakhani, Gangtok, Sikkim.
- A one-day programme on Educare and parenting held at Melli Dara, Sikkim in April. The gathering was also addressed by alumni from the Sai Institutes.
- A state level Bal Vikas competition in 2011



Bal Vikas children performing for a audience of over 500 in Bangalore North



was held at Salem, Tamil Nadu.

- Children from the Vela Special School for the hearing impaired, Villupuram, Tamil Nadu staged a cultural program.
- Value Festival was held for over 150 boys and 45 teachers of all the Sathya Sai Schools in Tamil Nadu and a Bal Vikas rally at Uttar Pradesh and Uttaranchal

Spiritual Activities

- Global Akhanda Bhajans were conducted across centres in all the states during important occasions.
- A Rudra Maha Yajnam was conducted in the Kopwavillage at Bihar. The 9 - day ceremony performed under the guidance of Vedic pundits from Varanasi was attended by over 2000 people.
- Bhajans and devotional songs by eminent singers and talks by eminent personalities about Baba's message and humanitarian services characterised meetings in Gujarat..
- Study circles were undertaken by all samithis in Himachal Pradesh with the study of Sai literature as the focus. During the year, 560 study circles and 18 sadhana

84

camps were organised.

- In Kerala the mahila vibhag started satsang groups in areas where the organisation is yet to have an effective reach. To unite all devotees at the unit level a 'Kudumbasangamam' programme was conducted in all samithis. A seven-day Sri Sathya Sai Bhagavatha Sapthaham was conducted in all districts.
- Ramayana Masam was celebrated in July 2011. On the occasion of the anniversary of Baba's first visit to Sri Sailam in 1976, the organisation conducted the 'Bhaktha Sangamam' programme at Sri Sai Vidya Peeth, Sri Sailam, Calicut on that day this year.
- Karnataka saw celebrations of the golden jubilee anniversary of the Malleswaram samithi where the organisation first began in Karnataka.
- A training programme was conducted at Brindavan on 13th and 14th Aug 2011 for state level members from various districts enabling them to conduct Indian Culture and Spirituality courses for college students.
- A state level summer course-cum-youth conference with 200 youth participants was





Akhand Path of the Guru Granth Sahib; A rendition of Sufi songs on the occasion of Eid in Maharashtra & Goa

held at Cuttack, Odisha in June 2012. The theme of the conference was "Sai - the soul of our life".

 Lakshya Archana, a comprehensive spiritual awareness programme was carried out in all the adopted villages of Rajasthan under SSSVIP scheme. The programme ended with a communal feast or langar for the villagers.

Other Significant Activities

- The 100th Sri Sathya Sai School (an all girls school) is coming up in village Choudharyvas, District Hissar (Haryana).in an area of 2.5 acre.
- Deena Janoddharana Pathakam Orphan





Seva Organisation - India



Sai Charanamrutham puja, performed by 108 couples.

boys in the age group of 6-9 years, were adopted by the Sri Sathya Sai Seva Organisation, AP. Currently there are 337 children under this scheme in 16 districts of the state.

- Sri Sathya Sai Premamrutha Dhara -Residents of 90 villages were provided with drinking water facility and de-fluorination plants.
- Sri Sathya Sai Rural Community Centres (RCC) – 14 RCC's were set up in the hinterlands in AP. Functioning as role models catering to the needs of villagers in aspects like Medicare, Educare, Agricare, Aquacare, Sociocare and Animal care.
- Sri Sathya Sai Astadala (eight petals) Pushpam - At Raavulapalem in East Godavari district, a unique concept brings eight essential services under one roof. The Astadalapushpam Project has eight service wings:



- (1)Spiritual Center (Mandir hall) (2) Center for hearing and speech impaired children (3)Training center for economically disadvantaged women (4) Sai Saraswathi School for children (5) Service centre to assist patients with mental health issues (6) Spiritual Library (7) DeenaJanodharana Padhakam centre(8) Medicalcentre
- Over 2,000 blankets were distributed to the poor and needy across the ten districts in the Delhi-NCR region on January 1, 2012
- Himachal Pradesh saw the adoption of three old age homes, distribution of warm clothes to the poor during winter.
- Sai samithi at Bangalore West District helped Sathi, a NGO that aids reunion of runaway children with their parents,
- To eradicate social evils such as alcoholism and drug addiction, the SSSSO – Kerala started a new project called 'STOP – Stop, Think, Organise and Proceed'. In one of the



districts, 8,500 students participated in the project.

- Poshak Aahar a protein supplement is distributed to malnourished children in various districts of Maharashtra free of cost; this has resulted in a substantial improvement in health.
- West Bengal has an extensive sanitation programme where almost all the districts throughout the state have been undertaking cleaning of public urinals, streets and government run hospitals.
- Regular sanitation is undertaken during various festivals and several other occasions during the year at the Kali Ghat temple in Kolkata, Khargeshwar Temple in Midnapore, Duff Church, Tarakeshwar temple in Hooghly, National Medical College and ESI Hospital in Kolkata, mental asylums etc.
- 4,000 sevadals, 500 Bal Vikas children and 2,100 mahila sevadals participated in the programme cleaning the drains attached to National Highway 55, in Paschimbanga right from the foot of the hills at an altitude of 900 feet to Darjeeling town at an altitude of 7000 feet, covering a total distance of 65 kms.

Special Events

National Retreat - The first National Retreat for office bearers of the Sri Sathya Sai Seva Organisation was conducted at Brindavan on March 31st and April 1st 2012, based on the theme "Way forward". The event had over 150 participants comprising national and state level office bearers, along with national coordinators, state presidents, state trust convenors, state coordinators from all wings of the SSSSO, the state youth coordinators and the All India President.

Summer Course: A week-long Summer Course in Indian Culture and Spirituality was jointly organised by the SSSSO Karnataka with SSSIHL Brindavan campus. Held from April 16th to 20th 2012, the summer course had over 1,000 attendees. The students had the opportunity to listen to many eminent speakers who spoke on various topics and the importance of following Baba's teachings. On all days, there were music concerts.





Sri Sathya Sai Seva Organisation- Statistics

Sri Sathya Sai Seva Organisation		
SSSSO Active in	23 States	
Number of Samithis	2647	
Number of Members	592106	
Number of Bhajan Mandalis	5811	

BalVikas	
Number of Bal Vikas Centres	16681
Number of Gurus	19737
No of Bal Vikas Students	330961
Number of BV Graduates	1000000+

Sevadal	
Number of Sevadal – Men	73697
Number of Sevadal – Women	66003
Number of Youth Members	59691
Number trained in Disaster Management	3809

SSSSO - Rural Programme		
Number of Villages adopted	2644	
Number of SSSVIP Villages	1123	
Number of Youth Members	59691	
Number of Beneficiaries	711550	

Camps Conducted	
Number of Medical Camps	23320
No of Beneficiaries	895714
Number of Veterinary Camps	794





Villages adopted















Sri Sathya Sai Service Organisation, International.

"Engage yourselves in service activity. Consider social service as service to God. To earn the love of God, this is the easiest way. The best way to love God is to love all and serve all. Your entire life will be sanctified thereby."

United by a common bond – Love for Baba, Desire for spiritual growth and service to fellowmen- 2038 Sathya Sai centres in about 113 countries outside India perform community service which has been highly commended by the local authorities of the respective regions.

As in India, the International centres' activities include study of the teachings of Baba and the sacred literature of all religions, group devotional singing, meditation and service to the community, society, the world and the environment. Members include people from different walks of life as also different faiths. There are no fees for membership nor are any donations ever solicited.

Realising that it is the younger generation that will lead the change, 24 Institutes of Sathya Sai Education and 40 Sathya Sai Schools in 26 countries have been established to promote value based education in countries outside of India.

Medical work by the Sri Sathya Sai Service Organisation (SSSSO) included medical clinics, medical camps, dental services, pet clinics, rehabilitation services and medical education of patients and doctors. During the period 2011-2012 – 120,000 patients were treated free of charge across the 29 medical clinics held in 7 countries and the 220 medical camps held in 17 countries across all continents except Antarctica. Rehabilitation services were - Sathya Sai Baba

provided in 15 countries. Using both tele-health and in-house teaching, an international team of doctors train residents at Baba's hospitals. A nursing conference on 30th April 2011 and a medical conference on 21st August 2011 were held by healthcare professionals from Australia, Fiji and New Zealand. A medical conference was held in the U.K. on 17th September 2011.

Disaster work by the SSSSO included providing relief to victims - in Laos and Thailand affected by the floods due to tropical storms in September 2011, in Indonesia following a fire emergency in September 2011. The earthquake relief work in Haiti begun in January 2010 continues till date. Medical services, Narayana seva (feeding of the poor) and provision of clothing and shelter characterise the relief work.

The Sri Sathya Sai World Foundation and the Prashanti Council oversee the overall functioning of the SSSSO outside of India with the Prashanti Council being in charge of the day-to-day administration and operations of the SSSSO.

A brief on the activities completed during the year 2011- 2012 at various centres across the SSSSO

United States of America

Centres across the US dedicated various devotional and service programmes in remembrance of Mother Eswaramma on





May 6th 2011 the 13th day after Bhagawan's mahasamaadhi.

During the year nine medical camps conducted served 3410 patients, while the 2 permanent medical clinics cared for more than 3700 patients.

The Sri Sathya Sai Baba free medical and dental clinic founded in May 2010 in the Los Angeles area provides free services to the low income community.The clinic cares for over 2650 patients in both primary care and speciality services like paediatrics, orthopaedics, endocrinology, dermatology, neurology and dental care.

One day medical camps providing free services were conducted across the US. The annual camp



in the City of St. Louis, Missouri, provided free medical services to over 200 patients, the camps in the cities of Corona and Oxnard, California served about 900 patients.

20 volunteers of the Sathya Sai Centre in Memphis collected needed items to donate to the 500 people displaced due to the Mississippi river flooding the low lying areas in Tennessee. In July 2011 more than 70 volunteers including children from the Chicago Metro, West and North Suburb Sai Centres participated in a community home-building service project called C.R.E.W. (Community Restoration by Ecumenical Workers).

In November 2011, the Eastside Sai Centre in Seattle, Washington, was awarded the prestigious 2011 Nyer Urness Partner in Ministry Award for services to patrons at the Compass Housing Alliance. On 12th December 2011, the Thomas Brown Memorial Award was given to the Sri Sathya Sai Organisation in recognition of monthly service to residents of the Goldwater Memorial Hospital on Roosevelt Island, New York, by the Sathya Sai volunteers from the Flushing, New York, Sathya Sai Baba



Centre. The Jacksonville, Florida Sai Centre was nominated to receive recognition by the Mayor's Office for services rendered to the community of Jacksonville.

Canada

The new Sri Sathya Sai Baba Centre of Scarborough, Ontario, with 28,000 Sq. Ft. was inaugurated during Eswaramma Day celebrations from 6th to 8th May 2011 saw Vedic chanting, yajna's, bhajans, invocations by spiritual leaders from different religions and a special music program by the alumni of the Sri Sathya Sai Institute eighth May, Mother's Day, also now over 1,500 people participating in celebrations. The Sai Spiritual Education (SSE) programme of the Centre is in its 25th year and instructs over 800 children ranging from 5 to 18 years of age. In addition to the regular spiritual activities, service projects such as providing food and clothes to the needy and blood donation drives were undertaken. During provincial parliamentary proceedings, Hon. Bas Balkissoon, member of the Provincial Parliament for Ontario, Canada, announced: "For 25 years the Sri Sathya Sai Baba Scarborough organisation has engaged thousands of people from different religions, nationalities, races and economic [strata] in the spiritual advancement of humanity through the principle[s] and practice of selfless love and service to the community. They strive to







spread the human values of truth, right conduct, peace, love and nonviolence to the community. I commend leaders of the Sri Sathya Sai Baba Centre of Scarborough for their vision and persistence.

El Salvador

The SSSSO provides eleven medical specialties at the free medical clinic operated in San Salvador and a free cancer treatment clinic at Santa Tecla. Patients to these clinics also come from the neighbouring countries of Guatemala, Honduras and El Salvador. Sandwiches and refreshments, prepared by volunteers are



served to these patients. Housing is provided for 20 handicapped people.

At the SSSSO adopted school, classes in human values were conducted every week. Rural communities received donations of seed and fertilizer. Tin roofs of homes were painted to reduce heat in a settlement in the lava field of a volcano. Victims of a hurricane received emergency aid that included food, water, clothes and bedding. Two 90-hour diploma courses in Education in Human Values was organised for about 75 teachers.

Haiti

Since the massive earthquake on 12th January 2010, volunteers of SSSSO continued to provide relief work in Haiti. As part of Baba's 86th birthday celebrations, a devotional meeting, a radio and television programme and service and education projects were organised. Members of the Embassy of Santo Domingo in Haiti and Mr. Lidio Cadet, member of the Haiti relief efforts coordinating committee from the Dominican Republic, were the special guests. Mr. Cadet has also hosted a weekly radio programme for several years on the life and message of Bhagawan, broadcast from Santo Domingo.

Various Sai relief camps cared for needy children through the provision of food and other required assistance. Volunteers celebrated Christmas with the children by playing games, serving them food and distributing toys to 2,000 children living in the Sai relief camps. The children were filled with joy and received the toys with smiling faces. Hygiene supplies were distributed to older children. Narayana Seva continued, with 1,400 nutritious meals and food items consisting of lentils, soya, milk powder and rice being distributed daily.

VENEZUELA

On 24th May 2011, members of all parties of the National Congress of Venezuela came together in unity, to pay their homage and issued a proclamation, appreciating "the vast spiritual, cultural, social and philanthropic work of Sathya Sai Baba".

Community outreach activities included organising medical camps; eye surgeries; ecological services (reforestation and cleaning); visits to nursing homes for elderly, hospitals and orphanages; social assistance for poor communities and indigenous population; serving food for the needy.

ARGENTINA

2 monthly electronic booklets were distributed nationwide; Edu-Sai- provided materials to improve human values education and Servi-Sai, provided materials to improve work in service activities.

There are 12 EHV Schools in adopted communities all over the country. During 2011, five medical camps were organised, providing over 2,200 medical consultations. Through the year 2011, twelve eye camps were organized, serving about 450 people. More than 350 prescription eye glasses were distributed free of cost.





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BRAZIL

Sathya Sai volunteers took part in a wide array of community outreach activities; adult education, collection and distribution of food and clothes to people who lost their homes due to floods, toys in schools and nurseries; conducting crochet and embroidery classes; teaching human values to children; creating awareness about protecting the environment and nature; organising blood donation and donating milk biweekly to a nursery. Voluntary medical services, caring for abandoned animals visits to a cancer clinic, a home for drug addicts, a children's hospital ward, an institution that supports children with HIV, homes for the elderly, a home for mentally handicapped people and orphanages. A "cradle work" project, which makes and distributes layette sets to mothers in need, celebrated its 15th year of service. Sathya Sai volunteers also

constructed a house for a poor family.

AUSTRALIA

The Sathya Sai Organisation of Australia, Fiji and New Zealand together organised 16 medical and dental camps, in which about 4,900 patients were served. A medical conference and nursing conference were also organised. Service activities included blood donations; assisting new migrant families with transportation, accommodations and job searches; temple cleaning; donation of resources to assist victims in international disasters, including the recent New Zealand earthquakes; assisting refugees and indigenous families and active participation in the Clean-up Australia service activity. Sathya Sai volunteers also took part in providing service and entertainment to disabled people; mentoring at schools; participating in



"Adopt a road" programmes (rubbish pick-up along the high way); singing in nursing homes; home visits to the lonely; collecting mother and baby items for women in hospitals and prisons; collecting blankets, rugs and sleeping bags for the needy and homeless for winter; collecting toiletries ready for distribution to emergency relief programmes and collecting dental hygiene items for a dental programme serving the indigenous population.

The Love in a Shoe Box service project included collecting stationery, soft toys, puzzles, nonperishable candies and toiletries for the needy in other countries.

The Birthing Kit Project was to help women in Papua New Guinea where it is estimated that one in seven women dies in childbirth - each kit contains string, soap, a razor blade, plastic sheets, gloves, and gauze.

FIJI

Service activities organised in Fiji included weekly medical camps, blood donation, tutoring students, paying school fees for needy children, visiting special homes, distribution of food to the disabled, and entertaining disabled children. In August 2011, medical camps were organised in various parts of Fiji. On the first day of the weeklong effort, a seminar for local medical practitioners and medical students, a symposium on backache, workshops and practical demonstrations were held. Over 2,100 people benefitted from the general medical, pediatrics, dentistry, ophthalmology, women's health, medical education and pharmaceutical services provided at the camps. Patients



waiting time was utilised productively with presentations made on health education.

In October 2011, a medical team visited Suva, Fiji, to conduct an annual neurosurgical camp. Over 110 patients including 24 children were provided free neurological consultations at the Colonial War Memorial Hospital. Thirteen major surgeries were performed to treat various disorders including brain tumours, abscesses, lumbar and cervical laminectomies. Local doctors and nurses were given handson training by the visiting team. The Minister for Health, Government of Fiji, expressed appreciation for the work done by the visiting neurosurgical team.

PHILIPPINES

Service projects included collection and distribution of cloth to needy families who sew and sell clothes for a livelihood; serving lunch and distribution of a month's supply of milk, lentils and laundry soap adequate for about 75 children and 6 caretakers at an orphanage; medical and dental services to old and young once a month; distribution of essential household grocery items to needy families on the occasion of Baba's birthday.





NEW ZEALAND

Blood donation, free medical camps, assistance to refugees, dry food collection for distribution to the needy, meals for the elderly, delivering "meals on wheels", visiting the corrections department (prison), visiting homes of the elderly, hospitals, hospice volunteer service, tree planting, park maintenance, rendering physical and financial assistance for the Christchurch earthquake project, and initiating a national service week during Baba's birthday are just some of the activities that the organisation is involved in. 225 volunteers donated blood during a blood donation drive. At the request of the Ministry of Social Development, the organisation took up the responsibility of providing food, transport, clothing, counseling and medical assistance to

55 Bhutanese refugees from Christchurch who had been relocated to Auckland.

Volunteers including youth helped to clean and prepare vegetable plots for the centre, which helps mentally disabled children and adults learn gardening and vegetable cultivation.



SRILANKA

Over 3000 lunch parcels were prepared and distributed at homes for children and elderly, refugee camps, a school, colony for the visually challenged and a cancer hospital. To observe Eswaramma Day, a special Narayana Seva was organised in all the five regions of Sri Lanka. During the reporting period 28 medical camps were conducted, providing care to approximately 8,500 patients. Volunteers continued to organise mobile medical camps in various parts of Sri Lanka, after the end of the long civil war in the country. An ophthalmology team consisting of an eye specialist, optician, paramedical staff and volunteers from the centre at Vavuniya conducted eye camps and screening for cataracts in the war-affected Wanni region of Sri Lanka in May, July, and October 2011 where, more than 1,280 people were screened, 690 pairs of prescription eyeglasses were distributed and 75 cataract surgeries were performed.

In the northern part of Sri Lanka, mobile medical camps were organised in June and September 2011, the first camp had fourteen doctors, four pharmacists and five other volunteers providing medical services to about



1,140 patients. The second camp had eight doctors, three pharmacists and four other volunteers rendering medical services to over 560 people. Medical services were also rendered to 35 people residing at an old age home in the town of Haputalle and to at least 480 people in Adampitiya village.

At the Sri Sathya Sai Baba Cancer Hospice opened near Colombo in 2002 with 35 beds, free food is provided to all patients. Cultural programmes and satsang were organised by the volunteers for the patients.

MALAYSIA AND SINGAPORE

In the year 2011, services provided under the theme "Sustainable Action Initiatives" (S.A.I), to over 500 people in two of the most remote villages, Perkampungan Bawie and Sepayak, included programmes to educate villages on right cultivation techniques and distribution of plants, vegetable seeds and fruit trees with the aim of promoting a healthier environment. Basic food supplies to over 45 families, along with school supplies to children, and raincoats. Medical services were provided to approximately 300 people, who had no access to a hospital. Volunteers, old and young from Malaysia and Singapore, have been involved in village improvement programmes in remote areas.

Interaction with villagers took place through sports outdoor and indoor. Six bicycles were distributed to children; a library was set up to provide access to books. New playground items, a satellite receiver dish for children's educational purposes and solar powered lights for the community hall in Kg. Bawie, Sarawak was completed. Meals were prepared and served





to the villagers. Sathya Sai AvatarT-Shirts were distributed to villagers who requested them. The year saw 53 medical camps organised that served about 10,000 patients. Medical services at nine free permanent clinics, serve about 20,000 patients.

INDONESIA

300 youth from Indonesia, Malaysia, Singapore, Thailand and Laos participated in the Sri Sathya Sai Youth Leaders' Conference with the theme "To Be Is To Serve." organised at the Werdhapura Village Centre in Sanur from 30th June to 2nd July 2011. The conference was interspersed with workshops on the topics, "Ideal Sai Leadership Forum," "The Need of the Hour," and "Values for Humanity: the Escalation of Human Consciousness." The youth took part in providing medical services - basic health screening, consultation and distribution of eyeglasses to more than 125 local villagers. The service activities ended with a display of skills and abilities in providing search-and-rescue assistance amidst a marine disaster.



The organisation undertaken has the reconstruction of houses and water supply services for the victims affected by the eruptions of Mount Merapi in 2010. More than 30 houses have been completed for elderly people with no income or family. The SSSSO -Indonesia and Malaysia organised a Village Improvement Programme (VIP) to repair the water supply system and to build seven water storage tanks to collect and store water from the springs along the slopes of Mount Merapi. The water channels and piping help deliver pure drinking water to three villages (Desa Jambean, Bendo Sari and Jonggol), benefitting over 325 households.

On 1st September 2011, a fire emergency occurred in a densely populated area of Jembatan Dua, West Jakarta in destroying 325 houses and affecting over 1,400 people. Volunteers packed and distributed necessary items to people affected by the fire.

During the year 56 medical camps, benefitting 3,000 patients and specialized vaccination programmes to provide free vaccinations were conducted. For its blood donation service, the SSSSO was awarded certificates of appreciation from the National Red Cross. Local governments gave several awards for the Sai Socio-Care and other emergency relief activities including an award recognizing the Sathya Sai Organisation as a "Good Samaritan."

THAILAND

With various regions of Thailand being affected by flash floods, a number of service activities revolved around helping the victims.

• September 2011 - volunteers served food

for 35 families in Chiang Mai, in northern Thailand, and assisted in the preparation of 10,000 packets of food for distribution.

- Between October and November 2011, volunteers continued to pack, transport and distribute urgently needed supplies to many locations that were flooded.
- In November 2011, 70 volunteers packed 1,500 packages of supplies and travelled by road and boat to distribute them to very remote areas on the outskirts of Bangkok.
- In December 2011, clothing, water bottles, sandbags and life jackets were distributed to families in Lam Pho, Pak Klong Chao, Rahaan and a few more villages where refugees had been without food for over 48 hours.
- The sesmic abilities of the Sathya Sai School in Lopburi's service activities included assisting the disabled; distributing clothing and blankets for the needy in villages; providing food, clothing and drinking water to people affected by floods; visiting prisoners and teaching them human values; training teachers and educators from all overThailand in human values. The National Education Council bestowed the award, "One School One Innovation" for the project





by the youth titled, "Leading the Youth along the Path of the King".

LAOS

During the heavy rains in July 2011, nearly 190,000 people were affected in the Khammouane province and several villages were inaccessible for weeks, due to damaged roads and collapsed bridges. While evacuation and relocation efforts were on, once the floodwaters subsided, many found that their belongings and houses had been badly damaged. In September 2011, the SSSSO in Laos undertook relief operations for the flood victims in Sopbaw village.

NEPAL

On 20th February 2012, Maha Shivarathri day, sixteen doctors offered free medical services to pilgrims. The SSSSO - Nepal conducted 22 medical camps, providing patient care to over 5,800 people. This included an eye camp in which 280 cataract patients were examined and 42 patients received surgeries free of cost. The permanent medical clinic attended to 17,700 patients during the year.

A Sri Sathya Sai Village Drinking Water Project in a remote west hilly region is under construction; it will benefit 56 homes upon its completion.

ITALY

The SSSSO - Italy since March 2011 has been organising a project called "Relief" on the last weekend of every month at the Mother Sai Complex in Varallo Pombia, to assist families with physically challenged members.





As part of national service activities volunteers from various Sai centres and groups took part in Grama Seva.

SWITZERLAND

From 19th to 21st August 2011, the Love All Serve All (LASA) Festival was celebrated in Geneva to spread Bhagawan's message of human values to the general public. Over 200 Sathya Sai youth from all over Europe took part in this festival. The Sai youth served breakfast to homeless people, followed by a workshop on human values depicting one or more values through the use of music, sports and art. Discussions, case studies and a small play focusing on human values were also staged. The LASA festival was an amalgam of art and human values, filled with the spirit of love and selfless service.

SLOVENIA

On 21st May 2011, 23 volunteers from the







SSSSO offered their services to low income and physically challenged residents of the town of Crnomelj and the village of Griblje by cleaning their apartments and painting walls, doors and windows.

GREECE

Repairs and providing food to the needy were some of the services undertaken by the SSSSO in Greece. A group of volunteers from Sai centres and groups in Athens, Piraeus and Thessaloniki visited the homes of needy families adopted by them and delivered bags of food.

NETHERLANDS

A five-day service camp held in the Netherlands



from 3rd to 7th May 2011, had 32 volunteers from various parts of the country participating, during which many service projects were undertaken. The volunteers served the residents of old people's homes, the mentally and physically challenged as well as young single mothers and children. The day ended with a cultural



programme presented to about 300 asylum seekers.

POLAND

From May 2010 through summer 2011, a group of Sathya Sai volunteers visited families affected by floods caused by severe cyclones and rains in the central regions of Poland. The volunteers



listened to the concerns and identified the needs. Furniture and other necessities were provided to the needy.

KAZAKHSTAN

In April 2012, the 15th annual Sri Sathya Sai Medical camp was organised in Novodolinka village, Karaganda Region. 46 volunteers from nine cities in Kazakhstan and nine doctors covering various specialties provided medical services to 171 patients. Concurrently, volunteers offered lessons on human values to 700 children at a local school.



KYRGYZSTAN

January 2012 saw volunteers from the Centre in Bishkek celebrating New Year with a group of orphans.

On 12th February 2012 (Cancer Protection Day), seven Sathya Sai volunteers from the Centre in Bishkek visited a local hospital and performed a concert for about 40 children suffering from different types of cancer.

The celebration included songs, poems and dances featuring Santa Claus, the Snow Maiden, an Oriental dragon and other mythical figures. Gifts were distributed to the children.

UKRAINE

The SSSSO of Russian-speaking countries organised an international service camp from 5th to 13th August 2011. Over 250 volunteers including youth and adults from 10 countries worked in unison to provide Medicare, Educare and Sociocare services to the public. In the August medical camp, based at a local hospital, 63 healthcare professionals covering a broad spectrum of specialties, and support-team members from United Kingdom, Europe, U.S.A., Ukraine, Russia, Belarus and Azerbaijan,





provided medical services to more than 4,000 people.

During the week-long project, more than 825 children, including orphans, participated enthusiastically in Educare/human values activities, which included 108 classes that were organised for children up to age 13.

In other service activities, volunteers carried out extensive repairs to various buildings, rooms and sanitary systems that had been left unattended in and around city and nearby villages.

UNITED KINGDOM

A national memorial and tribute to celebrate the life of Baba was organised on 30th May 2011 at De Montfort Hall in Leicester. About 4,000 people from all corners of the country attended.



About 150 medical professionals attended the U.K.'s first Sai Ideal Healthcare Conference, held on 17th September 2011 at the Henley Business School, University of Reading.

MAURITIUS

In September 2011, about 40 Sai volunteers rendered service by renovating a 40-bed female ward at the Victoria Hospital in Mauritius, which provides free health care services to the public. Volunteers in Mauritius have also rendered service by organising blood donation camps. In June 2011, at an official ceremony held on World Blood Donor Day, the Sri Sathya Sai Seva Organisation Mauritius was given the award of the Best Blood Donation Organisation in Mauritius by the Ministry of Health & Quality of Life.

ZAMBIA

The Sathya Sai School of Ndola celebrated its 21st anniversary on 19th and 20th April 2011, with the Provincial Education Officer (PEO) of Copperbelt Province in attendance as the guest of honor. In addition, many senior educators from the Ministry of Education took part in the celebrations. During his address, the PEO mentioned that the Ministry of Education had noted with interest the excellent results of the school for the past 20 years, with 100 percent passes and dozens of distinctions at Grades 7, 9 and 12.

The Minister of Justice, in his speech noted that the Sathya Sai School of Ndola was known both locally and internationally as a "miracle school" having achieved the "unachievable" and empowering and uplifting the spirits of the

104



children. He also highlighted the importance of the five values (Truth, Right Action, Peace, Love and Non-violence), on which the school's curriculum is based.

SOUTH AFRICA

About 5,000 devotees paid tribute to Baba at a special meeting held in Durban on 26th June 2011. Those in attendance included Ministers in the national and provincial governments and religious leaders from the Bahá'í, Buddhist, Christian, Hindu and Islamic faiths. The theme was "His Life, His Message, His Legacy." Minister for Communications of the Government of the Republic of South Africa, while paying his tributes to Baba, highlighted His work and the universal appeal of His teachings. He also noted that devotees in South Africa were practicing His teachings and were actively engaged in service to community.

Since March 2012, Sai volunteers have rendered services in assisting needy children at the Sathya Sai School in Lenasia by providing them with basic necessities. Volunteers undertook maintenance work at the school. Most of the 195 children attending the school come from extremely impoverished settlements, where





many homes have very few basic facilities. Sai volunteers repaired six such homes by fixing leaking roofs and improving insulation.

On 21st April 2012, a special Grama Seva project was organised. About 600 people including devotees of other faiths participated in the Grama Seva project with love and unity.

DUBAI

On 13th May 2011, devotees of the SSSSSO, Dubai, organised food distribution for more than 900 people in four large labour camps, including one for ladies.

On 23rd September 2011, more than 75 Sai volunteers donated blood at a hospital in Dubai, organised by the "Serve And Inspire" (SAI)

group. A team of six doctors, three paramedical staff and two pharmacists provided medical services to approximately 325 patients at a medical camp organised by Sai volunteers, held at the MBM labour camp in Dubai AI Quoz.

KUWAIT

On 22nd April 2011, the Kuwait Sathya Sai Centre helped celebrate the Annual Day of the Shanti School for Children with special needs. Over 340 people attended. About 100 devotees volunteered at a blood donation service activity held at the Indian Community School Auditorium, Salmiya, on 8th October 2011.

SULTANATE OF OMAN

For more than two years, about 30 volunteers from the "Serve And Inspire" (SAI) Group in





Muscat, Oman, have organised workshops and seminars specially focused on autism.

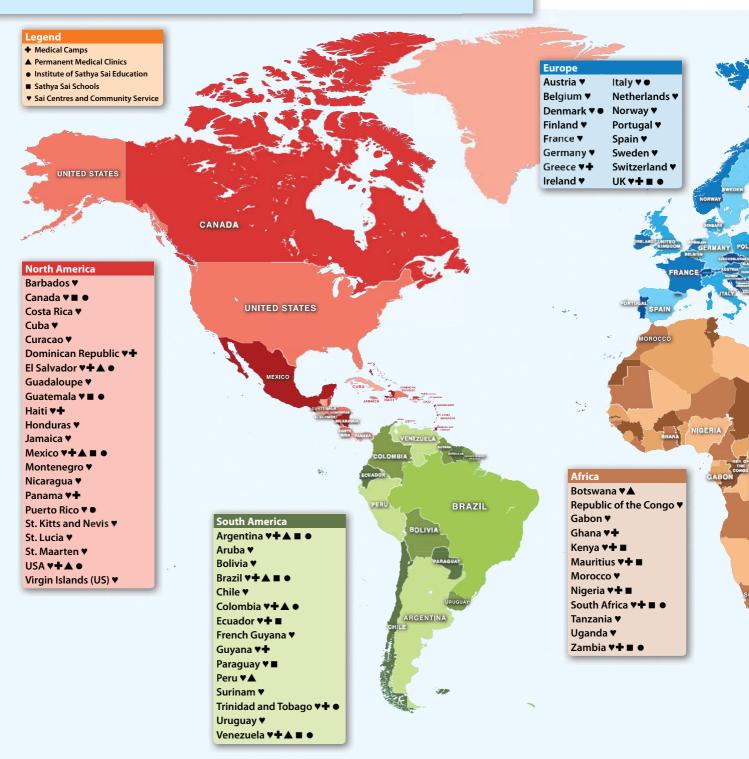
On 25th November 2011, about 70 children including 24 children with autism took part in a Special Children's Group Sports & Fun Festival, organised by 100 Sai volunteers.

As a part of an effort to spread the ideal of

excellence in human values to the community, the SAI Group, Sultanate of Oman, organised two seminars on "Value Parenting." The first, in January 2012, saw 250 parents attending the seminar in Muscat, which was followed by a second programme held in 1 February in Sohar, with about 100 parents participating. These seminars, intended to improve parenting skills, were based on the philosophy of Sri Sathya Sai Education in Human Values (SSEHV) and were conducted by trained Sai Spiritual Education (SSE) teachers, assisted by Sai volunteers. The modules covered in the seminar included "Dynamic Values Parenting," "Harmony at Home," "Good Company," "Reading Habits" and "Media and Its Effect on Children."



Sri Sathya Sai Organisations Around the World



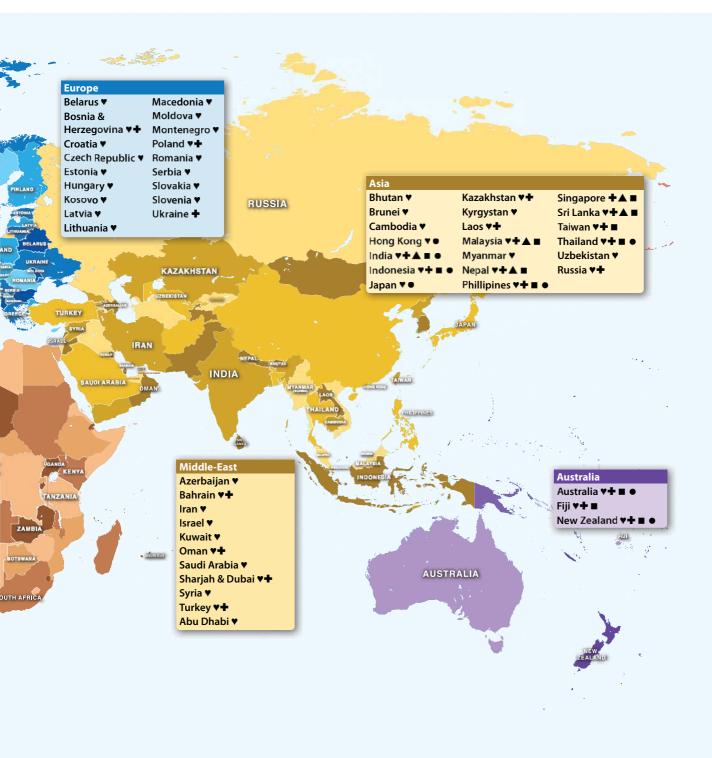
Countries: 113 Total number of Sathya Sai Centres and Groups: 2,038

Education

Institutes of Sathya Sai Education (Countries): 24 Total number of Sathya Sai Schools: 40

Medical

Free medical Clinics and Hospice: 29 Free medical camps: 220 Total number of patients served in clinics and camps: 120,000



Disaster Relief

Indonesia: Mount Merapi volcanic eruption Thailand: Flash floods

Laos: Floods due to tropical storms



annual report <u>2012</u>

Sri Sathya Sai Nithya Annadana Padhakam (SSSNAP)

An Overview

The "Sri Sathya Sai Nithya Annadana Padhakam" (SSSNAP) was launched on 23 November 2010 on Baba's 85th Birthday. It is an independent cost centre operating directly under the Sri Sathya Sai Central Trust. The project started by covering the villages originally covered by the Sri Sathya Sai Mobile Hospital.



Under this programme, Bhandara / Samuhika Bhojanam / Community lunch is served free in all the villages, where the Sri Sathya Sai Mobile Hospital provides (free) medical services and the Sri Sathya Sai Easwaramma Women's Welfare Trust (SSSEWWT) conducts (free) "Mother & Child Care" programme. Both the teams visit different nodal villages, surrounded by a cluster of villages nearby, where patients are treated by the doctors.

The villages are located about 25-30 kilometers away from Prasanthi Nilayam, in Puttaparthi, Kotacheruvu, Bukkapatnam, Nallamada, Chenne Kothapalli and OD Cheruvu Mandals of the Anantapur District of Andhra Pradesh. The Mobile Hospital Team serves one nodal village every day for 12 days in a month and the Sri Sathya Sai Easwaramma Women's Welfare Trust (SSSEWWT) Team serves one nodal village every day for eight days a month. The SSSNAP Team proceedes to the same 20 nodal villages, one village a day and serves free food to the villagers, regardless of whether they have attended the medical camps or not. During the remaining 10/11 days of the month, the SSSNAP Team visits one village a day in the neighbouring cluster of villages. In effect therefore, food distribution is being done for 365 days in a year by the SSSNAP Team.

Infrastructure

A Convenor, working full time voluntarily as a Project Director is responsible for the project's successful implementation. He functions from an office, located below the IT Centre, Prasanthi Nilayam.

A Cook House with 10 gas burners and a deep freezer has been provided in a shed located beside the SSSEWWT Cook House, behind the N4 Block within Prasanthi Nilayam. The cook house also serves as a ration store / meeting



hall for storing dry / fresh rations and for the conduct of meetings / satsangs. A store man cum cook, and three cooks (all on salary), cook meals every day for the Annadanam .They also go to the SSSNAP villages every day along with the seva dals, one cook a day, on rotation basis, to assist in food distribution.

Two "Tata 407" trucks are used for transporting the utensils and cooked food along with the seva dal to the SSSNAP villages every day. Two large "Shamianas" and three smaller shamianas, along with suitable serving tables and tarpaulins for the villagers to sit and have their meals comfortably, are arranged and set by hired contractors in all the SSSNAP villages.

The quantity of food to be cooked every day for a standard menu (white rice, dal, dry potato / onion vegetable, buttermilk and pickles) depends upon the number of villagers likely to attend the Annadanam. These figures are based upon the Village Electoral Rolls / feedback received from the local school Headmasters and village representatives as well as statistics obtained from the previous Annadanam conducted in the same village.

Annadanam in the Village

Villagers sit in an orderly fashion and food is served by the sevadal to them in leaf plates. Maximum stress is laid on serving the food in a loving, clean and hygienic way. This is called "Plate service". Serving of food on leaf plates is done till about 2.00 pm, after which if there is any surplus food for less than 100 persons, it is distributed in the same village and if it is for more than 100 persons then it is served in a neighbouring village. After the "Plate service" is over the SSSNAP Team moves back to Prasanthi Nilayam, cleans up all the vessels used in the Annadanam.

The way forward

The SSSNAP is not merely a feeding programme. After all, the villagers are given only one meal in a month. It goes much deeper than that. First, the mobile medical teams go to the villages to look after their health needs. The SSSNAP Team comprising of seva dal workers from all over India goes to them next, giving them Swami's Prasadam and showering their love and affection on them. Drawn by this divine love, the villagers are seen getting motivated to improve the quality of their own lives.

The "Mobile Hospital – Annadanam" and SSSEWWT (Sri Sathya Sai Easwaramma Women's Welfare Trust) combination is thus entering the hearts of the villagers, winning their confidence, and paving the way for the implementation of the Sri Sathya Sai Village Integrated Programme (SSSVIP) and the Sri Sathya Sai Vidya Vahini Programme (SSSVVP) in their villages. At a subsequent stage this model will be replicated all over the country.



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Sri Sathya Sai Easwaramma Women's Welfare Trust

The Sri Sathya Sai Easwaramma Women's Welfare Trust (SSSEWWT) was established by Baba in 2005 to help women. The initial focus has been on helping disadvantaged local village women by undertaking social service projects.

The women's trust started with two programmes: job skills training, and healthcare for women during and after pregnancy and for their infants. This was expanded to other welfare issues of women. The Trust was named after the divine mother Easwaramma, for it was her call to altruism that Baba responded to by equipping the villages with drinking water, primary and tertiary medical facilities and schools.

Mother and Child Project

For the last seven years, the Trust has carried on a mobile medicine programme, dispatching medical teams to the villages every month. Here, the volunteer staff check for and work to prevent problems stemming from malnutrition, low birth weight, and lack of personal and environmental hygiene. Expectant mothers are given vitamin supplements and the medical volunteers offer check-ups to both women and infants during



and after pregnancy until the child's first birthday. A total of 25,939 antenatal and 45,724 infant check-ups have been performed to date. This programme has reached out to 128 villages so far, a statistic that will only increase in the years to come.

Needless to say, like all Sathya Sai Welfare programmes, all services are offered free of cost. Quality brand name medicines are donated for those in need and minor medical problems are treated by the medical team; more serious problems when identified are referred for medical treatment at the Sri Sathya Sai Hospitals at Prasanthi Nilayam and Whitefield, Bangalore.



Extension of care

For gynaecological care, since June, 2011 this program has extended its coverage from ante and postnatal care to include general gynaecological care for all age groups. In the past year, 83 of these additional check-ups have been performed.

For paediatric care, the doctors and nurses have extended their care beyond infants to young children above the age of one year. In the past year alone, 2,661 of these additional check-ups for children, ages one and above, were also performed.

The doctors who come from all over India to give their service in the medical camps also provide continuing education to village women about nutrition, health, childcare, and hygiene. Both participants and doctors have noticed that ever since the SSSEWWT has been holding these camps there has been a remarkable improvement in the health and body weights of both mothers and infants

Charitable Give-aways

Since its inception, the SSSEWWT has also coordinated in giving away charitable contributions through check-ups at the medical camps. Medicines and other items such as bicycles, saris, household goods, hygiene kits, new-born kits, solar lamps, sewing machines, and Sai protein packets were given away to deserving women.

Coordination with Sri Sathya Sai SadhanaTrust:

The Sri Sathya Sai Easwaramma Women's Welfare Trust supports the rural women acquiring skills in the ashram for their economic development, and coordinates its work with the Sri Sathya Sai Sadhana Trust in all aspects of training, placement, helping the devotees, and teaching them the concept of seva and worship. New initiatives: Indoor toilets are being built for village women in their homes. This is aimed at giving the women privacy and safety, as well as more comfort and convenience. Scholarships are now being offered to qualified local village girls who want to go to university. These scholarships are open to all irrespective of any distinction of caste or creed.





2012

Sri Sathya Sai Media Foundation www.radiosai.org

About SSSMF

The Sri Sathya Sai Media Foundation is a Public Charitable Trust established for spreading and creating awareness of the teachings of Bhagawan Sri Sathya Sai Baba, particularly His message of love, compassion, selfless service and sacrifice, as also to disseminate knowledge of Indian philosophy, Indian culture and heritage, and basic human values, i.e. Truth, Righteousness, Peace, Love and Non-violence.

As declared in the objectives of the Trust, SSSMF engages in dissemination, primarily through various audio streaming channels and through the use of internet. All the channels and website offer free access to listening, reading and downloads.

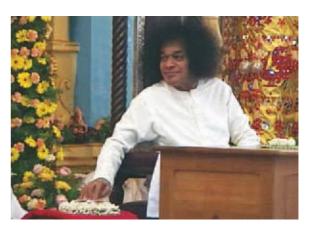
Activities of SSSMF

- 1. Radio Sai radio channels
- 2. Radio Sai articles (e-journal Heart2Heart)
- 3. Sai Inspires daily email messages
- 4. Live video webcast
- 5. Audio and video on demand
- 6. Feedback and response
- Archives audio, video, photos and manuscripts

Radio Sai – radio channels

Radio Sai is the official Radio of the Sri Sathya Sai Media Foundation, which went on air for the first time on November 23, 2001,with the objective of disseminating the message and teachings of Sri Sathya Sai Baba.

Asia, Afri, Ameri streams offer programmes specific to the time zones of the three



continents). The Bhajan Stream plays bhajans 24 hours a day, while the Discourse Stream is a 24 hour channel that offers the many discourses delivered. Radio Sai also offers through the website radiosai.org, their official e-journal "Heart2Heart.

The past one year has witnessed a vertical rise in devotees' dependence on Radio Sai as their lifeline to Prashanti Nilayam and a horizontal spread in accessibility options offered by Radio Sai.

A project that Baba had personally blessed and was successfully launched is the 24/7 Telugu stream. It has evoked an overwhelming response from volunteers eager to support the base team at Prashanti Nilayam.

The team from Radio Sai travelled extensively to various districts to train volunteers in programme production. Auditions were held across the state with 2,500 people from all age groups participating. Finally, 500 volunteers were selected.

Radio Sai studios have come up in Tirupati, Visakhapatnam and Hyderabad to enable teams



of contributors to record and edit programmes in those locations. The success of the stream has become study for launching more 24/7 vernacular streams.

All six streams, i.e. Asia, Ameri, Afri, Telugu, Bhajan and Divine Discourse streams continue to add new programming on an on-going basis. In the past year 2,300 hours of new programs were added to the repository. These include the 400 hours of studio recordings, 1,095 hours of daily mandir recordings and 800 hours of Telugu recordings.



Announcement of start of Telugu Radio Stream during Guru Pournima 2011



Audition in Vizag

All major world faiths and cultural traditions were duly honoured and their festivals celebrated on Radio Sai.

In addition, about 400 hours of vernacular and foreign language content was produced to cater to wider audiences. This includes Hindi, Malayalam, Tamil, Kannada, German, Spanish, Italian and Japanese content.

Radio Sai has now also expanded its accessibility options to include apps, mobiles etc.



A musical recital by students of Bhagwan Baba during the inauguration of Tirupathi Radio Sai Studio



SSS Media Foundation



Prof Venkataraman and Dr Narendra Reddy converse in the Radio Sai Studio

Radio Sai articles (e-journal Heart2Heart)

A dynamic e-journal Heart2Heart features articles on Sai message, its relevance to our lives, devotee experiences, quizzes and multifaith content. It enjoys a loyal global readership. A total of 133 new articles were uploaded during this period.

Sai Inspires - Daily email messages

Subscription to our daily Sai Inspires email postcards with Sai message for the day, hotlinks to new programmes and Prashanti



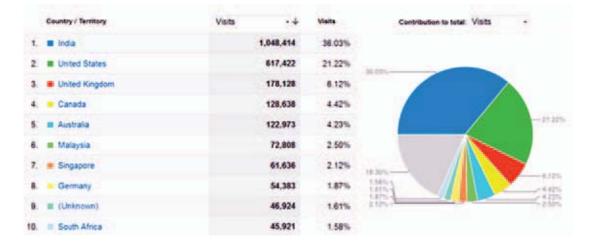
updates has reached 58,935 as on 31st March 2012. New subscribers are joining this service at an average of 150 per month.

Live video webcast

Starting from November 2011, we have started live video webcast of festivals and events happening at Prashanti Nilayam through our website.

Audio and video on demand/downloads

While the listenership of the live programs continues to grow the number of people who



Month	Unique visitors	Number of visits	Hits	Bandwidth in GB
Nov-11	39,327	61,351	1,42,899	8442.01
Dec-11	5,802	7,221	21,836	857.62
Jan-12	7,994	9,984	23,674	1366.49
Feb-12	8,185	10,359	24,935	1348.32
Mar-12	3,868	4,600	10,555	314.63
Total	65,176	93,515	2,23,899	12329.07

listen later after downloading shows a big increase.

preservation, the material has to be stored in proper environmental conditions.

Feedback and response

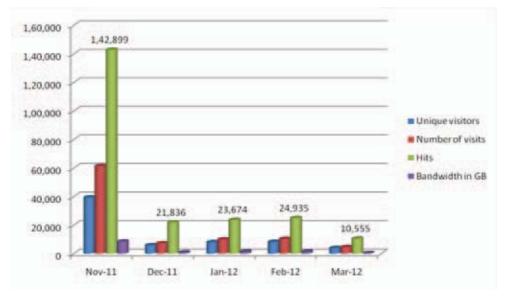
Feedback, queries, suggestions and comments are received from global listeners and readers daily, all of which are promptly acknowledged. This involves an average of 300 emails that are responded to every week.

Archives – Audio, Video, Photos and Manuscripts

The mandate of the Sri Sathya Sai Archives is to collect, preserve and digitise all audio, video, photographs, letters and memorabilia associated with Sri Sathya Sai Baba. To ensure For now, the collection is being temporarily held in controlled environmental conditions. The process of digitising and cataloguing the holdings has begun.

Employee and volunteers

There are 10 salaried employees and six permanent volunteers based in Prashanti Nilayam, who work and coordinate the activities of SSSMF. In addition, we have about 207 volunteers around the globe who are Sai devotees. Their offsite contribution to Radio Sai activities is priceless.



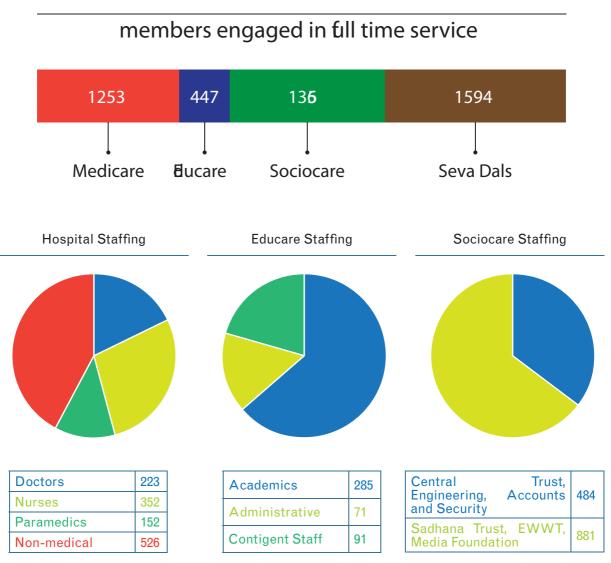
Human Resources



Sri Sathya Sai Organisation

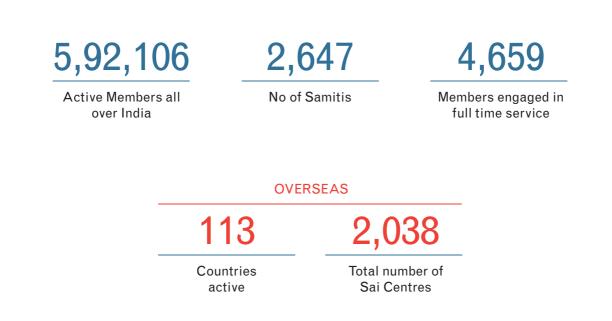
The human capital of the Sathya Sai Organisation continues to demonstrate its vibrancy. This human resource covers a wide spectrum - Doctors, Teachers, Managers, Technologists, Paramedics, Skilled Artisans, Volunteers, Researchers, Casual workers, Professionals - They bring their diverse expertise to serve, to create, to sustain the organization and its mission.

The Sai Organisation Operates in all 23 states of India and has nearly 6,00,000 active members. In addition to these, 4659 people are actively engaged in full time service at Prasanthi Nilayam. The Sai organization in addition operates in 113 countries in all the continents of the world through 2038 Sai centres and groups.

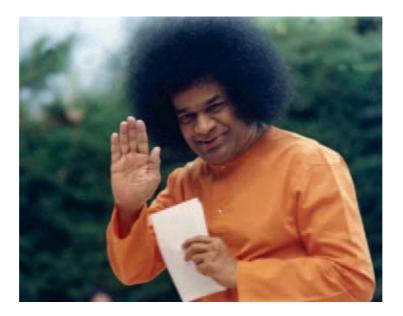


4,659

In addition to these 4659 people actively engaged in full time service, there are nearly 600,000 active members in the all the 23 states of India. The Sai organization in addition operates in 113 countries in all the continents of the world through 2038 Sai centres and groups.



Therefore both in geographic reach and competence no other charitable organization has such a committed and diverse human and intellectual capital.



This completes the first full year of the activities undertaken by the Sri Sathya Sai Central Trust and the assolated Sai organisations after the Mahasamadhi.

All activities of the Sai Organisation continued exactly as before. Festivals from different callings were celebrated at Prashanti Nilayam. Devotees from all over the world – from Turkey and Poland, from Sikkim and Kuwait,from Punjab and Kerala, from Australia, America and South Africa – continued to throng the Kulwant Hall and pray at the Mahasamadhi.

Our schools and university reopened on time. Admissions proceeded as per schedule. Hospitals continued their healing. Our volunteers continued to engage in community activities all over the world – from washing a leper's wound to sweeping a slum, from caring for the aged to teaching the children, from laying a drain pipe to providing integrated rural devolopment, from disaster relief to rebuilding homes – echoing the words of our Founder Trustee Bhagawan Sri Sathya Sai Baba

"Service without the ideal of self trains you to transcend all the artificial distinctions imposed by history and geography and to realize that the human community is one and indivisible. A wave of service, if it sweeps over the land catching everyone in its enthusiasm, will be able to wipe off the mounts of hatred, malice and greed that infest the world."

~ Sri Sathya Sai Baba ~

O Lord, take my love and let it flow in fullness of devotion to Thee.
O Lord, take my hands and let them work incessantly for Thee.
O Lord, take my soul and let it be merged in oneness with Thee.
O Lord, take my mind and thoughts and let them be in tune with Thee.
O Lord, take my everything and let me be an instrument for thy work.



Love All Serve All

Sri Sathya Sai Central Trust

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